

*Your LINK for improving health and social care*



Miscellaneous Comments

What Was Your Experience?	Where Was This?	Additional Information
<i>1. Keeping Patients Safe</i>		
Dawn to dusk care ladies from Social Services are a big help keeping Alzheimer's patients clean and dressed	No answer	None
Very clean and resonably mess free	Primary Care Trust - GP Service	None
<i>2. Treatment, Care &amp; Costs</i>		
I am eligible for free prescriptions but my husband isn't. He is receiving ongoing treatment and we really struggle to find money to pay for his prescriptions, we often have to delay getting his medication until next payday etc. Because we aren't on any benefit we can't get any help with this but we are still on a low income.	Pharmacy etc.	
<i>3. Governance</i>		
<i>4. Patient Focus</i>		
<i>5. Access and Responsive Care</i>		
<i>6. Care, Environment &amp; Amenities</i>		
Surgeons are safe and sercure but I couldn't say the same for services at hospital. The same would apply regarding support but respect is left wanting. Everything works but to what degree	No answer	None
<i>7. Public Health</i>		

Lack of care in part London hospital in letting my GP know their xray and MRI scan results	GP - hospital	None
Called back to hospital with a consultant by mistake. Keeping an appointment at a London hospital to find it was booked with the wrong consultant. GPs /Hospitals working together, I don't think so! Do you?	Local Hospital	None
Called back to hospital with a consultant by mistake. Keeping an appointment at a London hospital to find it was booked with the wrong consultant. GPs/ Hospitals working together, I don't think so! Do you?	London Hospital	None