

Issue for consideration of Priorities Panel

For official use only:

Issue ID Number: 023

Date received by Operational Director
: __ 10 __ / __ 11 __ / __ 2009 __

Date to Priorities Panel
__ 27 __ / __ 11 __ / __ 2009 __

Office use:

Name:
(JJ, RA, KT, All)

Date completed and initials:

Date of referral to LINK	__ 10 __ / __ 11 __ / __ 2009 __
Date issue arose	Unknown
Title (Headline/short title of issue)	<i>Ethnic groups not registering with GPs</i>
<p>Nature of interest/standing of person in relation to issue:</p> <p>Recipient of service <input type="checkbox"/> Family <input type="checkbox"/> Friend <input type="checkbox"/> Advocate/Campaigner <input type="checkbox"/></p> <p><input checked="" type="checkbox"/> Other <input type="checkbox"/></p> <p>If other, please state what their standing is in relation to the issue:</p>	
<p>Is the person raising the issue a:</p> <p style="text-align: right;">LINK participant? <input checked="" type="checkbox"/></p> <p style="text-align: right;">Member of the public? <input type="checkbox"/></p> <p style="text-align: right;">Priorities Panel Member? <input type="checkbox"/></p> <p style="text-align: right;">Governor Group Member <input type="checkbox"/></p> <p style="text-align: right;">LINK Development Worker <input type="checkbox"/></p> <p style="text-align: right;">Part of an organisation <input checked="" type="checkbox"/></p>	

<p style="text-align: center;"> LINK Authorised Visitor <input type="checkbox"/> LINK Authorised Representative <input type="checkbox"/> KMN other <input type="checkbox"/> </p>	
<p>If raising issue on behalf of an organisation, state name and brief details of what they do</p>	<p><i>Ashford International Ethnic Group</i></p>
<p>Summarise issue (no more than 100 words). If necessary, a more detailed account may be included below with additional pages attached if necessary</p>	<p><i>Issue raised at LINK Quarterly event. The concern is that ethnic groups are not signing up with GPs. Could LINK campaign to get them to sign up?</i></p>
<p>Please use this space to give a detailed account of the issue to be raised with the Priorities Panel. (N.B: Form will expand to accommodate additional text – other documentation can be appended, as necessary)</p> <p><i>None</i></p>	
<p>Is the issue currently under investigation, via a complaint or inquiry or being dealt with by somebody else (this includes being part of a wider campaign on the issue)?</p> <p>Yes <input type="checkbox"/> <i>No known</i> No <input type="checkbox"/></p> <p>If yes, give details of actions already taken including contact details of others dealing with the issue:</p>	

Is there a timescale/deadline/circumstance affecting this issue which may mean the LINK will have to act quickly, e.g. closure of a unit, change of service, a particular urgency?

Yes

No

If yes, what is that circumstance and what is the timescale by which action has to be taken?

What expectation does the person raising the issue have of the LINK, i.e. what does that person want the LINK to do/what action does it want it to take?

The LINK embark on a raising awareness campaign

What would be a good outcome from the perspective of the person raising the issue?

What evidence does the person raising the issue have to support the case they are putting for the LINK to take action? List or attach evidence and sources, if available.

Non provided

How widely does this issue affect other people?

Unknown

In what ways are other people affected by this issue.

Unknown

Signed.....GH.....

Date.....20/11/09

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www.thekentlink.co.uk

ID 023: BME Groups and GPs



a LOCAL INVOLVEMENT NETWORK

No	Recommended action	Tick	If additional information required, please specify	Additional comments, if any
1.	No further action			
2.	Watching brief			
3.	Letter to trust / social care calling for comment before taking any further			
4.	Urgent action as issue concerns patient / client safety			
5.	Further information required, please specify			
6.	Consult / survey participants to check level of interest / concern before proceeding to any other action			
7.	Start discussion on LINK website / through LINK Bulletin			
8.	Question to Citizen Jury			
9.	Topic for local meeting			
10.	Urgent unscheduled visit – specify purpose of visit in comments column			
11.	Refer to regulator, eg Care Quality Commission, Ofsted, Health and Safety Executive, Royal Colleges, etc –please specify			
12.	Potential to develop as possible LINK project			
13.	Any other recommended actions			