



Consultation Paper Results – How the LINK makes decisions

Attachment 2

DATE	Do you agree that the above elements should form the basis for the way the Priorities Panel should prioritise and make decisions on issues brought to it? If no please say why	Are there any other factors you believe should be taken into account in making such decisions?	A. Structured evidence – information that has some research base, can be verified and as far as possible is free from bias i. In making a decision would you regard this as being of:	B. Unstructured evidence – softer information, some of which may be anecdotal but may also be from a range of sources ii. In making a decision would you regard this as being of:	C. Can the LINK make an impact in the time available iii. In making a decision would you regard this as being of:	D. Is the issue being dealt with by somebody else iv. In making a decision would you regard this as being of:	E. What extent will the community be affected by the issue v. In making a decision would you regard this as being of:	F. Can the LINK add value / make a difference to the current situation vi. In making a decision would you regard this as being of:	G. What is the impact on inequalities in health and social care vii. In making a decision would you regard this as being of:	Other Details
08/07/2009	Yes		d. High importance	b. Low importance	c. Medium importance	c. Medium importance	d. High importance	c. Medium importance	b. Low importance	
07/20/2009	Yes		d. High importance	c. Medium importance	d. High importance	d. High importance	d. High importance	d. High importance	d. High importance	
07/20/2009	Yes		d. High importance	c. Medium importance	d. High importance	b. Low importance	c. Medium importance	d. High importance	c. Medium importance	
07/19/2009	Yes		d. High importance	c. Medium importance	d. High importance	d. High importance	d. High importance	d. High importance	d. High importance	
07/18/2009	Yes	Public expectations will need to be kept at a realistic level. The public need to feel that it will be worthwhile	d. High importance	c. Medium importance	c. Medium importance	b. Low importance	d. High importance	d. High importance	d. High importance	

		<p>commenting and getting involved, but they need to know the limits on LINK, ie the matter can be brought to the attention of Scrutiny Committees if needed but LINK cannot of itself effect a change. Social Care has many constraints on its bugets and LINK will need the support of the Council if it is not to become 'tokenistic'. Care also needs to be taken that LINK does not get caught up in issues already being dealt with by the Council or NHS - it could be</p>								
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		<p>accused of 'meddling'. Bringing new topics of concern to the Council will be valuable. Certain concerns arising will surely need to be referred to Care Management, eg adult protection. Is there a process for this? The next generation of 'care seekers' coming forward are likely to have higher demands and expectations of how their personal needs should be met. They will be less willing to 'fit in' to any existing models of current</p>								
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		<p>residential or domiciliary care. LINK and the Council should be willing to take on new ideas and ways of thinking, and this should be reflected in the way it sets it's criteria. In respect of setting priorities, your first question seeks there should be unbiased evidence, I would hazard guess that most of public are not unbiased and will provide very little evidence, so most concerns are likely to be raised in a 'heresy fashion'.</p>								
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		<p>Evidence may be gathered through an investigation, but analysis of findings will need professional input - how is that to be done? If you have evidence then this gives weight to push to improve services. If there is little time or someone else is dealing then there is little point proceeding. If the community is to benefit then this has to be a 'high' and presumably this will cover Equalities issues. Likewise if LINK can be effective then this should be</p>								
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		'high' because it will be good for LINK to show what it can do.								
07/17/2009	No	<p>Whether LINK has the capacity to take up the issue at that time. Depending on the existing workload, it could well be that LINK simply does not have the resources. In which case, how should this be dealt with if it meets all the other criteria? A waiting list, or should LINK be able to put existing work on hold to fast track more urgent and important work; in which case who makes this decision?</p>	d. High importance	b. Low importance	d. High importance	d. High importance	c. Medium importance	d. High importance	d. High importance	

07/17/2009	Yes		c. Medium importance	d. High importance	d. High importance	c. Medium importance	d. High importance	d. High importance	d. High importance	
07/17/2009	Yes									
07/17/2009	Yes		d. High importance	d. High importance	d. High importance	c. Medium importance	d. High importance		d. High importance	
07/26/2009	Yes		d. High importance	b. Low importance	d. High importance	c. Medium importance	d. High importance	d. High importance	d. High importance	
07/16/2009	Yes	Who are or will be the 'priorities panel' and who are the Governors? It all seems very bureaucratic to me!	d. High importance	d. High importance	d. High importance	d. High importance	d. High importance	d. High importance	d. High importance	
07/16/2009	Yes	is the issue a situation which is out of step with other parts of the country.? will the resolution of the situation resolve a "post code lottery" situation"	d. High importance	c. Medium importance	d. High importance	c. Medium importance	d. High importance	c. Medium importance	d. High importance	
07/16/2009	Yes		d. High importance	c. Medium importance	d. High importance	d. High importance	d. High importance	d. High importance	d. High importance	
07/16/2009	Yes		c. Medium importance	c. Medium importance	d. High importance	c. Medium importance	d. High importance	d. High importance	d. High importance	
07/28/2009	Yes	At the moment the NHS has procedures in place for dealing with complaints and think that people	d. High importance	a. No importance	a. No importance	d. High importance	b. Low importance	a. No importance	d. High importance	Mr J Whayman *

		<p>involved with "LINK" are not experienced . Just old people wanting to talk but not to have the ability to do anything about the issue which needs to be taken into account.</p> <p>The Governor Group and Priorities Panel will never act in the time available. The funding for "LINK" should now be used for to close down the operation. (Stop this hateful voice of people that want to hurt others)</p>								
07/28/2009	No Answer	I do see your reasoning and the sense of a Priorities Panel...but								<p>Ticking boxes like this could end up giving misleading results *</p>

		my worries would be that small issues will be disregarded . All priority items can begin small critically individual events experienced by a single person (perhaps with great insight/intuition) will get ignored. The Priorities Panel could end up elitist like any other board...								
07/29/2009	Yes	Problems outside Kent relating to resources used by those within Kent should also be within the Panel's remit	d. High importance	c. Medium importance	a. No importance	c. Medium importance	d. High importance	d. High importance	d. High importance	*
07/30/2009	Yes	It seems (as expected), "LINK" is to cumbersome,	d. High importance	b. Low importance	d. High importance	N/a	N/a	N/a	N/a	*

		fragmented, based on KCC politics: Always, All actions should be open and democratic. Not convinced it is, yet.								
07/21/2009	Yes	I believe many people suffer inequalities in health and social care particularly the elderly and those who do not know their rights or have mental health problems. I feel those need addressing urgently. I believe many people are terrified of being sent to hospital as they are fearful of catching some other infection.	d. High importance	c. Medium importance	b. Low importance	c. Medium importance	c. Medium importance	d. High importance	d. High importance	R Curtiss-Fuller *

		This means some people who need urgent treatment are not seeking it, until it is too late.								
07/21/2009	Yes		d. High importance	c. Medium importance	d. High importance	c. Medium importance	d. High importance	d. High importance	d. High importance	*
07/21/2009	No Answer	LINK need to demonstrate that they are listening. I suggest a list is made of ALL the concerns that have brought to them and publish these so that participants can see if they are being fairly addressed.	c. Medium importance	b. Low importance	This is daft. Most subjects need constant monitoring to ensure DELIVERY & a target date set for compliance	The question is "How successful is the somebody else and if they need support. No one answer. Each subject will be different	What do you mean by community? Public health affects the community ie contagious disease or (Flu) communicable disease (STIs) as well as the individual.	d. High importance	I don't know how to answer this question. The NHS & Social care is open to all UK citizens. How individuals make use of services is their responsibility unless they are underage or have mental capacity. Human beings have never been equal	Mrs Peta Groom *
07/22/2009	Yes		d. High importance	b. Low importance	c. Medium importance	b. Low importance	d. High importance	d. High importance	d. High importance	*

Responses: 14 via email
8 via post (indicated by *)