

Issue for consideration of Priorities Panel

For official use only:

Issue ID Number: **022**

Date received by Operational Director
26/11/2009

Date to Priorities Panel
26/11/2009

Office use:

Name:
(JJ, RA, KT, All)

Date completed and initials:

Date of referral to LINK	21/10/2009
Date issue arose	01/07/2009
Title (Headline / short title of issue)	Access Audit of Trust premises to ensure Dartford and Gravesham NHS Trust continues to meet the DDA
Nature of interest/standing of person in relation to issue:	
Recipient of service <input type="checkbox"/> Family <input type="checkbox"/> Friend <input type="checkbox"/> Advocate/Campaigner <input type="checkbox"/> Other <input checked="" type="checkbox"/>	
If other, please state what their standing is in relation to the issue: NHS trust wants to ensure access meets the DDA criteria.	
Is the person raising the issue a:	
LINK participant?	<input type="checkbox"/>
Member of the public?	<input type="checkbox"/>
Priorities Panel Member?	<input type="checkbox"/>
Governor Group Member	<input type="checkbox"/>
LINK Development Worker	<input type="checkbox"/>

Part of an organisation X	
If raising issue on behalf of an organisation, state name and brief details of what they do	Lesley Goldsmith, Community Engagement Manager, Dartford & Gravesham NHS Trust: Issue raised during the consultation process of the Single Equality Scheme to ensure the Trust premises remain compliant with the DDA.
Summarise issue (no more than 100 words). If necessary, a more detailed account may be submitted on page three with additional pages attached if necessary	There is a need to be assured that from a physical, sensory, mental health and learning disability point of view that: <ul style="list-style-type: none"> • the Trust meets the requirements of the general duty in respect of the DDA • signage is accurate and appropriate • there are no problems with access to patient areas and where issues are identified the recommended changes that are required in order to achieve compliance are carried out.
Please use this space to give a detailed account of the issue to be raised with the Priorities Panel. (NB: Form will expand to accommodate additional text – other documentation can be appended, as necessary)	
Is the issue currently under investigation, via a complaint or inquiry or being dealt with by somebody else (this includes being part of a wider campaign on the issue)? Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
If yes, give details of actions already taken including contact details of others dealing with the issue:	
Is there a timescale / deadline / circumstance affecting this issue which may mean the LINK will have to act quickly, eg closure of a unit, change of service, a particular urgency? Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
If yes, what is that circumstance and what is the timescale by which action has to be taken?	
To remain compliant with legislation the issue needs to be answered by 14 December so that remedial measures can be actioned if the report shows evidence that the Trust is unreasonably non-compliant.	

What expectation does the person raising the issue have of the LINK, ie what does that person want the LINK to do/what action does it want it to take?

Can the Priorities Panel agree to the LINK getting a group of participants and service users, who have physical, sensory, mental health or a learning disability to look from their point of view at whether the Trust is DDA compliant, or if the signage is inaccurate, unhelpful or not appropriate that they can identify these for the Trust to achieve compliance.

Gather their findings and recommendations to give the Trust clear areas identified that changes must be made to achieve DDA compliance.

To coordinate the audit by asking interested groups to take part eg people with learning disabilities, hearing impaired people, physically disabled people, visually impaired people etc, and to provide a detailed report of their findings with an action plan.

What would be a good outcome from the perspective of the person raising the issue?

That the Trust is doing all it reasonably can to meet the general duty of the DDA

What evidence does the person raising the issue have to support the case they are putting for the LINK to take action? List or attach evidence and sources, if available.

See attached Action Plan

How widely does this issue affect other people?

It will affect all patients, visitors and staff who come to the hospital

In what ways are other people affected by this issue?

Access to all services may be compromised if the Trust does not meet the general duty

Signed: Elayne Oxley, LINK Development Worker, West Kent

Date: 21 October 2009

Your LINK for improving health and social care

www.thekentlink.co.uk

ID 022: Disability Discrimination Act, Darent Valley Hospital



a LOCAL INVOLVEMENT NETWORK

No	Recommended action	Tick	If additional information required, please specify	Additional comments, if any
1.	No further action			
2.	Watching brief			
3.	Letter to trust / social care calling for comment before taking any further			
4.	Urgent action as issue concerns patient / client safety			
5.	Further information required, please specify			
6.	Consult / survey participants to check level of interest / concern before proceeding to any other action			
7.	Start discussion on LINK website / through LINK Bulletin			
8.	Question to Citizen Jury			
9.	Topic for local meeting			
10.	Urgent unscheduled visit – specify purpose of visit in comments column			
11.	Refer to regulator, eg Care Quality Commission, Ofsted, Health and Safety Executive, Royal Colleges, etc –please specify			
12.	Potential to develop as possible LINK project			
13.	Any other recommended actions			