

Health / Social Care Topic / Issue raised

Attachment 2
Appendix 6
to Governance Framework

The Kent LINK Decision Making & Priority Setting Process

Refer to:

KMN

KMN discuss with referrer
the expected outcome

KMN receive further
information and disseminate

Via: LINK Website & / or LINK Bulletins

Interested Groups on
KMN Database

**Wider LINK
Participants**

Include: Options and any deadlines

Options

No reply

Reply: no action

Minimum of 6
requests for further
information

Minimum of 6
requests for LINK to
take action

Options

No further action

No further action

KMN notify wider LINK participants and referrer

KMN request
information

**KMN prepare a
costed business
case**

Kent LINK Moderating Panel

Consider other options / redo
business case with further information

Considerations / criteria

**Who / what it
affects? eg**
• Citizens
• Individuals
• Groups
• All three

Evidence? eg
• Substantial
• Complaints
• Noise in media
• Reaction to a
proposed
service change

Timescale? eg
• Any impacting on
priority setting
• How long for the LINK to
complete
• Any other
organisation
addressing the same
issue

Impact? eg
• To what extent is the
community affected
• How many people likely to
be affected
• What is known about
those raising the issue
• Can LINK add value
• Other factors impacted
such as public health,
equality & diversity
• LINK resource implications

Decision

**No further action
for the LINK**

Refer to the
commissioner / provider
of service

Start a discussion
on LINK website

Work with another
organisation

Initiate a LINK
Project

Feedback to the wider LINK participants and / or interested groups

Feedback to the referrer