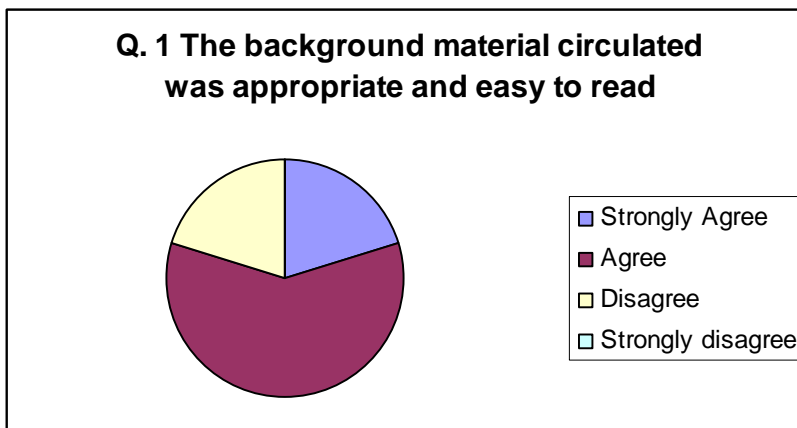


Feedback Analysis

Q. 1 The background material circulated was appropriate and easy to read

Overall, 80% of attendees responded positively to the statement and 20% responded negatively.

- 11 attendees strongly agreed with the statement
- 32 attendees agreed with the statement
- 11 attendees disagreed with the statement
- Nobody strongly disagreed with the statement

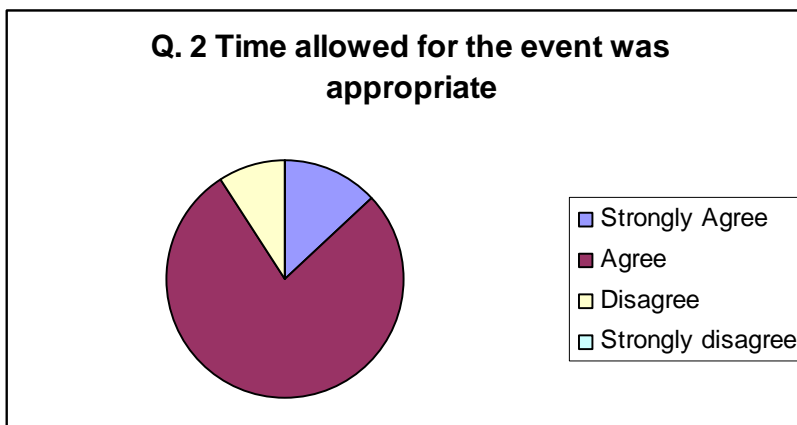


The main reason(s) for negative feedback: Too much information;
Difficult to read / understand

Q. 2 Time allowed for the event was appropriate

Overall, 91% of attendees responded positively to the statement and 9% responded negatively.

- 7 attendees strongly agreed with the statement
- 42 attendees agreed with the statement
- 5 attendees disagreed with the statement
- Nobody strongly disagreed with the statement

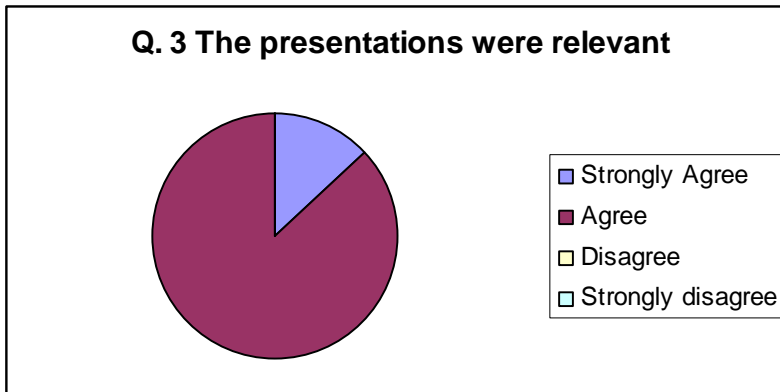


The main reason(s) for negative feedback: Finishing earlier than scheduled

Q. 3 The presentations were relevant

Overall, 100% attendees responded positively to the statement.

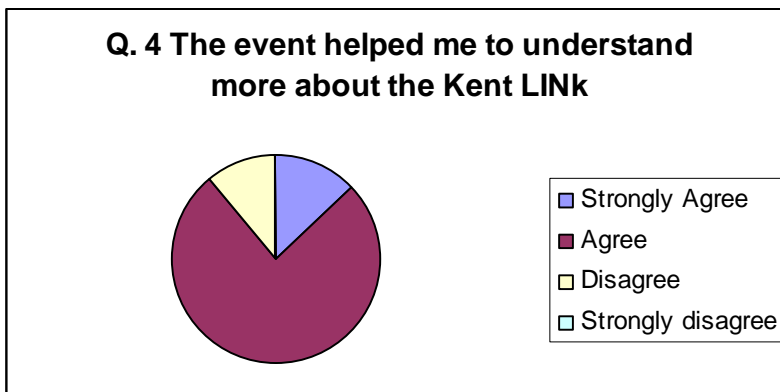
- 7 attendees strongly agreed with the statement
- 47 attendees agreed with the statement
- Nobody disagreed with the statement
- Nobody strongly disagreed with the statement



Q. 4 The event helped me to understand more about the Kent LINK

Overall, 89% of attendees responded positively to the statement and 11% responded negatively.

- 7 attendees strongly agreed with the statement
- 41 attendees agreed with the statement
- 6 attendees disagreed with the statement
- Nobody strongly disagreed with the statement



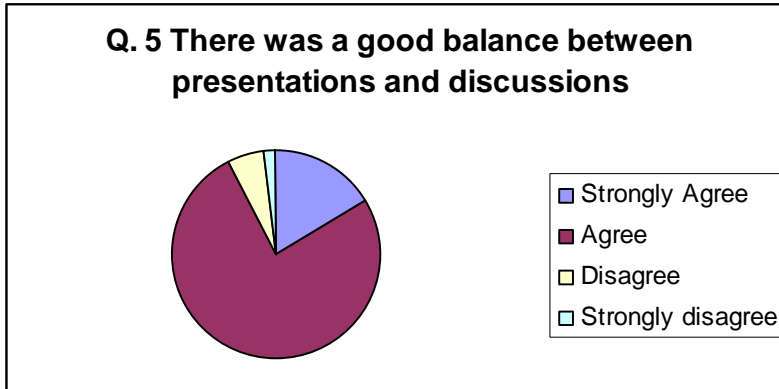
The main reason(s) for negative feedback:

Questions left unanswered;
Not receiving papers in advance, particularly voters / participants;
Not understanding the paperwork

Q. 5 There was a good balance between presentations and discussions

Overall, 93% of attendees responded positively to the statement and 7% responded negatively.

- 9 attendees strongly agreed with the statement
- 41 attendees agreed with the statement
- 3 attendees disagreed with the statement
- 1 attendee strongly disagreed with the statement

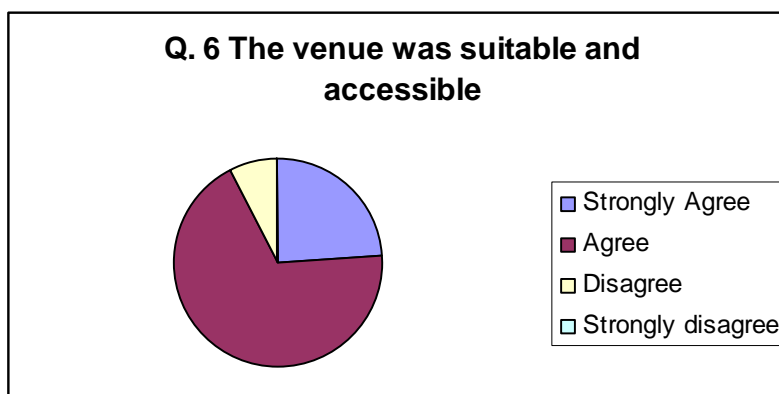


The main reason(s) for negative feedback: No developments on previous discussions;
No chance to discuss papers before agreeing them

Q. 6 The venue was suitable and accessible

Overall, 93% of attendees responded positively to the statement and 7% responded negatively.

- 13 attendees strongly agreed with the statement
- 37 attendees agreed with the statement
- 4 attendees disagreed with the statement
- Nobody strongly disagreed with the statement

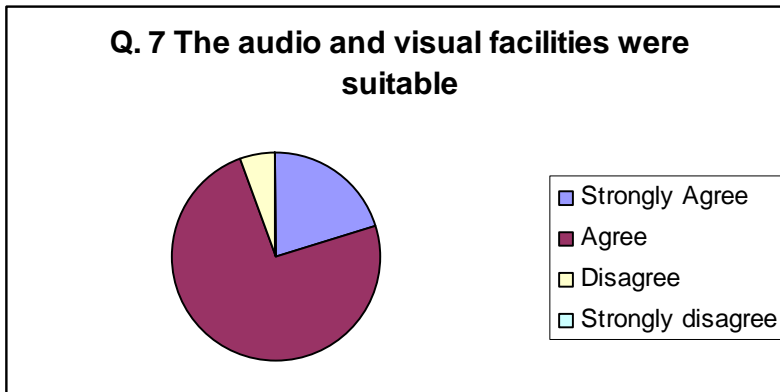


The main reason(s) for negative feedback: Hall too small;
Parking issues

Q. 7 The audio and visual facilities were suitable

Overall, 93% of attendees responded positively to the statement and 7% responded negatively.

- 11 attendees strongly agreed with the statement
- 40 attendees agreed with the statement
- 3 attendees disagreed with the statement
- Nobody strongly disagreed with the statement

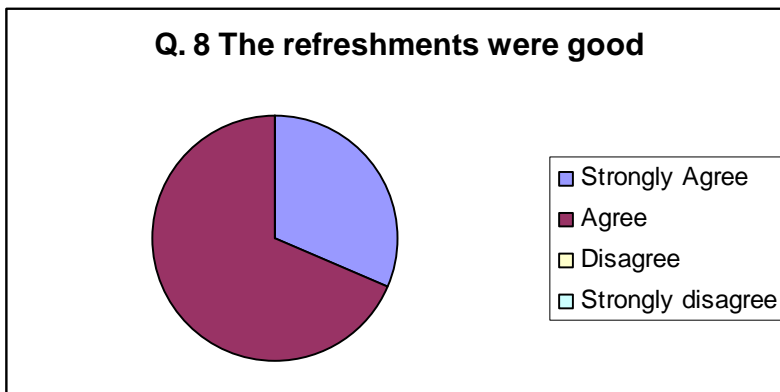


The main reason(s) for negative feedback: Too crowded = difficult to hear / see from back

Q. 8 The refreshments were good

Overall, 100% attendees responded positively to the statement.

- 17 attendees strongly agreed with the statement
- 37 attendees agreed with the statement
- Nobody disagreed with the statement
- Nobody strongly disagreed with the statement

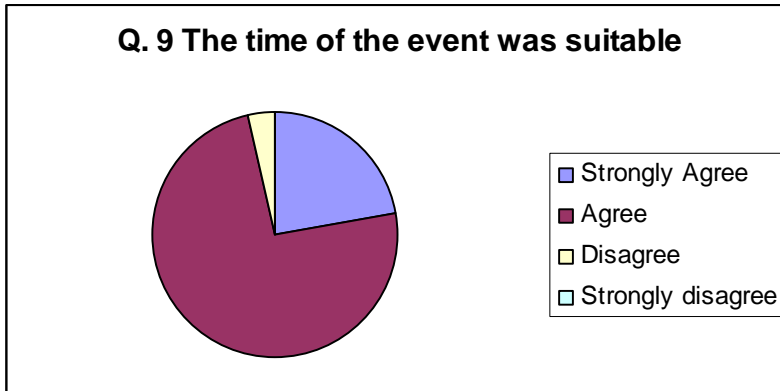


NB. It was mentioned that some of the attendees would have liked teas and coffees on arrival, though this was not an issue as reflected in the feedback results.

Q. 9 The time of the event was suitable

Overall, 96% attendees responded positively to the statement and 4% responded negatively.

- 12 attendees strongly agreed with the statement
- 40 attendees agreed with the statement
- 2 attendees disagreed with the statement
- Nobody strongly disagreed with the statement

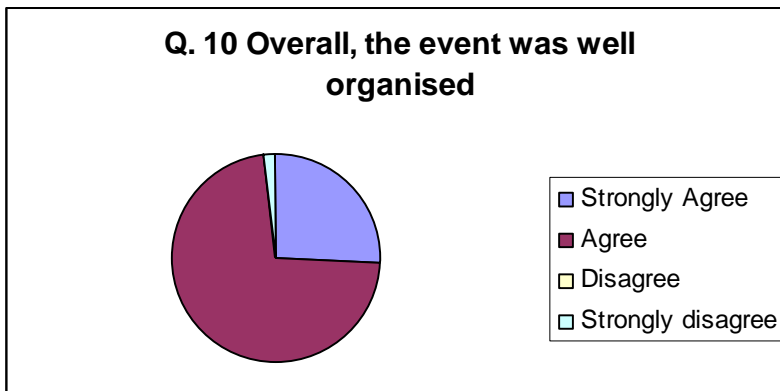


The reason(s) for negative feedback: Preferred earlier starting time = am not pm;
Wanted longer to finish discussions and ask questions

Q. 10 Overall, the event was well organised

Overall, 99% attendees responded positively to the statement and 1% responded negatively.

- 14 attendees strongly agreed with the statement
- 39 attendees agreed with the statement
- Nobody disagreed with the statement
- 1 attendee strongly disagreed with the statement



The main reason(s) for negative feedback: The attendee who was not happy referred back to the balance between presentations and discussions, and that there was no time to develop on discussions and finishing early was a bad decision. The attendee felt the event was badly chaired.