

The Kent LINK Decision Making & Priority Setting Process

Feedback to the wider LINK participants and / or interested groups

Feedback to the referrer

Refer to:

KMN

KMN discuss with referrer the expected outcome

KMN receive further information and disseminate

Via: LINK Website & / or LINK Bulletins

Interested Groups on KMN Database

Wider LINK Participants

Include: Options and any deadlines

Options

No reply

Reply: no action

Minimum of 6 requests for further information

Minimum of 6 requests for LINK to take action

Options

No further action

KMN notify wider LINK participants and referrer

KMN request information

KMN prepare a costed business case

Kent LINK Moderating Panel

Consider other options / redo business case with further information

Considerations / criteria

Who / what it affects? eg

- Citizens
- Individuals
- Groups
- All three

Evidence? eg

- Substantial
- Complaints
- Noise in media
- Reaction to a proposed service change

Timescale? eg

- Any impacting on priority setting
- How long for the LINK to complete
- Any other organisation addressing the same issue

Impact? eg

- To what extent is the community affected
- How many people likely to be affected
- What is known about those raising the issue
- Can LINK add value
- Other factors impacted such as public health, equality & diversity
- LINK resource implications

Decision

No further action for the LINK

Refer to the commissioner / provider of service

Start a discussion on LINK website

Work with another organisation

Initiate a LINK Project