



October 2010

Kent LINK External Representatives Meeting Report

Name of LINK Representative	Tom Maddison
Name of External Organisation	Dartford Borough Council
Name of External Group	
Name of lead contact of External Group	
Date of Meeting	Friday, 8 October 2010
Venue of Meeting	West Kent PCT, Wharf House, Tonbridge
Summary of Meeting (If appropriate attach papers)	<p>I attended The CDT Account Managers meeting at West Kent PCT WHARF House Tonbridge 10.00am on Friday, 8 October 2010.</p> <p>The meeting was a little delayed in that Emma Cain (CDT 2 A/C Manager Circulatory, Respiratory, Endocrine) informed me that they were unaware of my attendance and had not intended to hold a meeting as a number of staff members were off sick. She was most helpful and insisted that we go ahead with the meeting along with her colleague Vicky Dyer Head of User Research and Engagement. Both Ladies gave me a brief run down of their particular roles and how it was hoped the CDT's would operate. They explained the staff and department structure for the CDT's and I asked if that could be made available. Emma said she would send me a copy with an extra column which Vicky suggested showing the roles of the staff at the various operational levels.</p> <p>They then asked me if I had any questions this gave me the ideal opportunity to ask the particular questions I had prepared and discussed before hand with Graham Hills, Kent & Medway</p>

	<p>Networks Ltd.</p> <p>Question 1) Can Account Managers give some indication as to when they can meet with the respective CDT LINK participants? Also, the best way to feedback information to other LINK members and the Steering Group.</p> <p>Answer: It was explained that the WKPCT already have a Health Network with about 800 members and users. It was therefore sensible not to double up on meetings and combine the LINK CDT meetings with the above. The first date for CDT 4 has been set for Wednesday 27th October 2.00pm-4.00pm venue to be confirmed.</p> <p>It is intended that all five CDT's will meet between October and the end of November 2010. Regarding feedback to the LINK members it would probably be best to agree this at the first meeting.</p> <p>Question 2) Changes to Dentaline contract.</p> <p>Answer: Emma and Vicky appeared to have little knowledge regarding this matter. However after referring to the information I had, Emma said she new Elizabeth Stopp and would make contact with her and see what she could find out regarding the service provision and the new contract.</p> <p>Question 3) Great concern that Kent Adult Social Services intends to end contracts on 31 March 2011 to Volunteer Centres and Councils for Voluntary Service (CVS) to provide the delivery of core functions and services. This has been reported in East Kent, however, the concern is that it will be county wide.</p> <p>Answer: Emma had no knowledge of this at present but said she would investigate and let us know.</p> <p>The meeting ended at 11.00am and lasted about 50 minutes. I found it most helpful and a good start for a successful future.</p>
<p>Recommendations / Actions eg</p> <ul style="list-style-type: none"> • Items for LINK bulletin • Items for individual interest group • Issue to Priorities Panel / Governors' Group 	<p>Emma said she would send me through the dates for the upcoming CDT Account Managers future meetings.</p>

Date of Next Meeting	TBC by Emma Cain, West Kent PCT
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Signature **Date**.....

Recommendations / Actions

<i>For Office Use Only</i>	<i>Recommendation / Action</i>	<i>Date of Action Taken</i>	<i>Who By</i>