



Total Place



JAY EDWINS

FEBRUARY 2010





ONEPLACE

- Audit Commission
- Care Quality Commission
- HM Inspectorate of Constabulary
- HM Inspectorate of Prisons
- HM Inspectorate of Probation
- Ofsted



myplace



MYPLACE DARTFORD



- Health & Emotional Wellbeing Centre
- Children's Centre and Nursery
- Café and Chill-out Lounge
- Youth Centre
- Cookery School
- Training and Counselling
- Supported Housing



NHS

West Kent



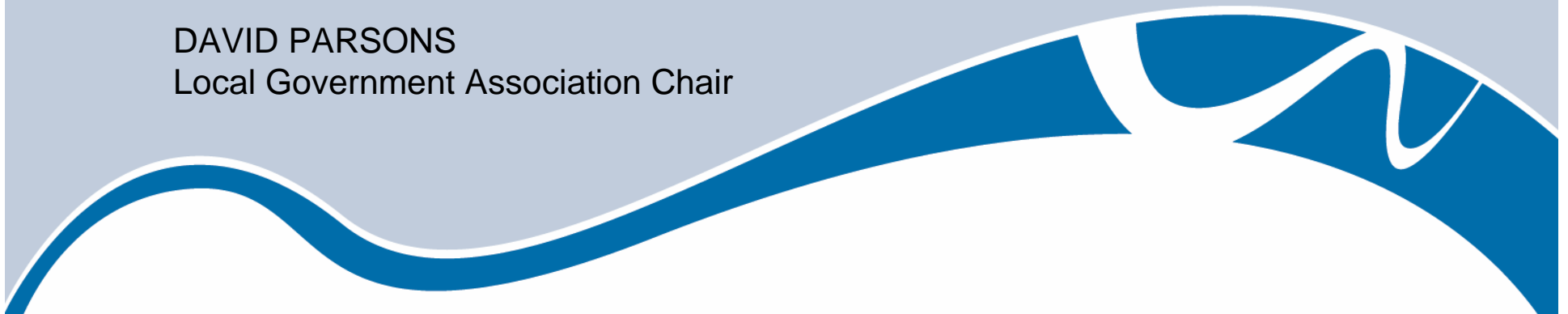


TOTAL PLACE

“Total Place presents significant opportunities for local government to set the direction for the next phase of public sector reform.

Success will depend on strong leadership, innovation and strong partnerships based on an expert understanding of the needs of residents, customers and citizens.”

DAVID PARSONS
Local Government Association Chair



THE PLAN.....

- 'Whole area' or 'Place' approach
- Better services at less cost
- Identify and avoid overlap and duplication
- Service improvement and efficiency
- Reducing National and Regional barriers
- Thirteen pilot areas



13 PILOT AREAS



West Kent

- Kent
- Poole & Bournemouth
- Croydon
- Lewisham
- Luton & Central Bedfordshire
- Leicester & Leicestershire
- Coventry & Solihull
- Worcestershire
- Birmingham
- South Tyneside & Sunderland
- Manchester
- Bradford
- Durham



THREE KEY STRANDS



West Kent

- **The Counting Process** : maps public money flowing to and through the place to identify where public money can be spent more effectively
- **The Culture Process** : looks at the way existing cultures actually help or hinder the process
- **Customer Insight** : consultation with residents and service users to ensure their views are at the heart of any improvements



KEY THEMES

- Children/child health
- Health and Social Care
- High cost/High need communities
- Crime; reducing re-offending
- Alcohol & Drugs
- Total Community
- Asset management
- Access to public services



KENT PROJECTS



Gateways

Modernisation of 'face to face' service



Single Asset Management Strategy

Reduce duplication of back room staff



Margate Task Force

Shared intelligence

Invest to Save

Prevention

WHAT'S IN IT FOR KENT ?

- Challenge and change the way we work
- Influence relationship between central & local government
- Improve the level of service to the people of Kent
- Achieve realignment of central government budget
- Provide long-term sustainable efficiency gains



PILOT TIMESCALES

- Pilots launched Summer 09
- Interim report submitted September 2009
 - Early Ideas
- Final report due February 2010 –
 - Count info, Proposals (*including local & national barriers*)
- Implementation phase to follow
 - for locally approved proposals

