



February 2010

## **Kent Local Involvement Network (LINK)**

### **Community Engagement Event**

**Thursday, 25 February 2010, 10.00am – 3.00pm**

**The Riverside Lounge, Angel Centre, Angel Lane, Tonbridge, TN9 1SF**

## **Programme**

- 10.00am – 11.00am**      **Registration, refreshments, displays and networking**
- 11.00am – 12.00noon**      **The Kent LINK formal meeting**
- Welcome, introductions and reports
  - Work programme and projects update:
    - Stroke Services
    - Transport to Hospitals
    - Hygiene and Cleanliness in Hospitals
    - Day Centre Services for Older People
  - Questions and answers
- 12.00pm – 1.15pm**      **Round table discussions – Total Place Agenda \* See over Presentations:**
- Representative from Kent County Council – to be confirmed
  - Jay Edwins, Head of Strategic Partnerships, NHS West Kent
  - Caroline Davis, Assistant Director of Strategic Partnerships, Citizen Engagement and Communications Directorate, NHS Eastern and Coastal Kent
- To debate and discuss:**
- What one recommendation would you put forward to make a difference and improve health and social services working together?
- Feedback session**
- 1.15pm – 2.00pm**      **Lunch / refreshment break**

**Cont ...**

**2.00pm – 3.00pm**

**Round table discussions – Car Parking at Hospitals**

**Introduction – Brenda O’Neill**

**To debate and discuss:**

- Provide free parking for visitors and inpatients
- Provide free parking to those inpatients who have hospital stays of greater than three nights
- Provide free parking for outpatients with more than three appointments in a course of treatment
- Cap daily parking charges for outpatients in priority groups
- No mandatory concessions but improved adherence to current guidance

**Feedback session**

**3.00pm**

**Close of meeting**

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**\* Total Place Agenda: Better for less**

Total Place is a new initiative that looks at how a ‘whole area’ approach to public services can lead to better services at less cost. It seeks to identify and avoid overlap and duplication between organisations – delivering a step change in both service improvement and efficiency at the local level, as well as across Whitehall.

There are 13 pilot areas participating in the scheme, each area ensuring a diverse mix of economic, geographical and demographic profiles. These pilots have a real opportunity to rip up the text book and redesign the way public services are planned and delivered. Kent is one of the pilot areas.

The impact of the economic downturn means all of the public sector needs to find radical new solutions to not only deliver better value for money, but also better local services more tailored to local needs.

Total Place is the next big step to redesign how we do things and by doing so, improve the quality of life for all communities across England.

For more information on Total Place Agenda, visit the website:  
[www.localleadership.gov.uk/totalplace/totalplaces/](http://www.localleadership.gov.uk/totalplace/totalplaces/)