

## 60 Second Questionnaire Feedback - Sheppey

ID No.	Q1. M / F?	Q2. Age?	Q3. Town / Village?	Q4. Service most used?	Q5. Services used in the last year	Q6. Standard of service received?	Q7. Briefly explain?	Q8. What could be done to improve this service?	Other comments
1	Female	75+	Rainham	Health	Hospital, GP, Home Care	SEE NEXT ANSWER	GP satisfactory, Hospital good but PCT won't find physio and Home Care excellent	GP's contracts need to be changed to improve hours and performance. Certainly in Medway the physio provisions need	
2	Female	65-74	Sittingbourne	Health, Social Care	Represent local people with all areas of these issues	Satisfactory & poor	N/a	Stop playing 'ping-pong' with patients & give Sitt/Shep equal access to all services. We are not asking for anything just more equal	Please use another venue for future events as acoustics are DREADFUL! (HLC - Sheppey)
3	Female	No answer	Sheerness		I work for Carr-Gomm Mental Health	No answer	No answer	More information for the mental health section and would like to come to the forum regular	
4	Female	24-44	Hempstead	Health	I work for Carr-Gomm Mental Health	Good	No answer	No answer	
5	Female	65-74	Minster-on-Sea	Health	June '08 Medway - Hip replacement, annual review at GP	Excellent	The nursing care (Pembroke) excellent, food superb, cleaning on the ward very good and all staff so kind. GP service very good	No answer	
6	Male	65-74	No answer	Health	GP, Hospital	Good	No answer	No answer	
7	Male	65-74	Sittingbourne	Health	GP	Excellent	GP good referral etc too long	Cut waiting between appointment	
8	Female	25-44	Canterbury	Health	GP	Good	No answer	No answer	
9	Female	55-64	Tunbridge Wells	Health	GP	Excellent	No answer	No answer	
10	Female	45-54	Medway Towns	Health	GP	Excellent	Very sore eyes due to severe hayfever. After medication much better in 4 days.	Nothing	