

KENT LINK Bulletin

Supported by Kent & Medway Networks

Issue 8

2 March 2009



News

1. Calling all new LINK Participants

Opportunities are available for you to find out more about your role as a LINK participant. Do come along and learn more about how you, as part of the LINK, can help to improve health and social care services in Kent.

Events are being held on:

East Kent: Tuesday, 10 March 2009 - 10.00am – 3.30pm
Abbots Barton Hotel, 36 New Dover Road, Canterbury, CT1 3DU
Kirsty – 07976 594541 / 01303 297050

Mid Kent: Friday, 20 March 2009 - 10.00am – 3.30pm
Salvation Army Hall, Union Street, Maidstone, ME14 1ED
Becky – 07976 596913 / 01303 297050

West Kent: Wednesday, 25 March 2009 - 10.00am – 3.30pm
The Charlton Room, The Olympic, Swanley, BR8 8DR **
Becky – 07976 596913 / 01303 297050

** Please note this is a change of venue – apologies for any inconvenience caused.

If you would like to attend, please telephone the Administrator indicated above, email info@kmn-ltd.co.uk or SMS Text 07976 596913.

2. The final parts of the jigsaw

The Kent LINK is looking for volunteers with spare time to:

- Be part of a visiting team to NHS and social care premises
- Be part of a panel to decide what issues the LINK should investigate
- Represent the LINK on special interest groups.

Expenses will be paid to volunteers performing the above duties on behalf of the LINK.

To apply or find out more telephone 01303 297050, email info@kmn-ltd.co.uk or SMS Text 07976 596913. Closing date for expressions of interest: 16 March 2009

KENT LINK Bulletin

Supported by Kent & Medway Networks

Issue 8

2 March 2009



3. Value for money and support performance for the LINK

The Kent LINK receives its funding from the Government via the Kent County Council (KCC). In turn, the KCC contracts with an “arms length body” (Kent & Medway Networks) to manage those resources on behalf of the LINK and to provide appropriate professional support to the LINK. As part of that contractual relationship there is a performance review arrangement to check to see whether the “arms length body” is meeting all required performance indicators and that the money is being spent appropriately. As part of this review process, LINK participants’ views will be sought and they will be able to take part in these review meetings.

The following dates have been set for these meetings (venues and times to be advised):

- 1 April 2009
- 7 July 2009
- 6 October 2009
- 12 January 2010

If you are interested in taking part in this process contact Brenda O’Neill, KMN, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH, telephone 07814 520796 / 01303 297050, email info@kmn-ltd.co.uk or SMS Text 07976 596913.

4. Last chance to comment on health standards

The Kent LINK is to present evidence on the NHS’ compliance with the “Hygiene Code” at the meeting of the Kent County Council’s Health Overview and Scrutiny Committee on Friday, 20 March 2009.

The LINK has been collecting evidence on compliance with the “Hygiene Code” and other healthcare standards as part of the Healthcare Commission’s Annual Health Check. There is still time for individuals to take part in this process by submitting evidence:

- Request a copy of the survey form to be sent to you by post:
Contact Graham Hills, KMN, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH, telephone 07976 596913 / 01303 297050, email info@kmn-ltd.co.uk or SMS Text 07976 596913.
- On-line via:
www.surveymonkey.com/s.aspx?sm=AkE3hjXquRLtxF_2fKOfNQ2Q_3d_3d

KENT LINK Bulletin

Supported by Kent & Medway Networks

Issue 8

2 March 2009



5. A date for your diary: LINK's Roadshow

On Monday, 6 April 2009 the Kent LINK team will be inviting participants to join them at the Riverside Community Resource Centre, Dicking Road, Gravesend, DA12 2JY.

At the event, from 10.00am to 3.30pm, there will be opportunities to discuss issues which have been highlighted by LINK participants, review the LINK's work plan and hear from the LINK's Governors on progress in setting up the LINK. A full itinerary of the day will be available from 9 March.

All are welcome, but, to aid the organisation of the event, please let us know if you intend coming and if you will be staying for lunch.

Contact Elayne Oxley, KMN, Unit 24, Folkestone Enterprise Centre Shearway Road Folkestone CT19 4HR, email elayne@kentlink.org or telephone 07976 596410.

6. Ashford's new Health Centre

Health Care officials will next week discuss opportunities for the public to be involved in the future development of the old Ashford hospital in King's Avenue. Details of consultations will be advertised through the LINK.

For more information contact Jenny Knight, Assistant Director Patient and Public Engagement, Eastern and Coastal Kent Primary Care Trust, Waterloo Crescent, Marine Parade, Dover, CT17 9HQ, email jenny.knight@eastcoastkent.nhs.uk or telephone 01304 216845.

7. Issue of rurality in Ashford

The issue of rurality of an area in Ashford is no longer under debate. The Local Medical and Pharmaceutical Committees have agreed the whole area is rural in nature. The significance of this for patients and carers is that GPs within the defined area can apply to dispense medicines for their patients from their main and branch surgeries in the area defined as "rural". This is an important service for those living in rural areas with infrequent or non-existent public transport links to towns which have community pharmacies.

Maps of the areas in question can be viewed at the following venues:

- Lenham Library, ME17 2PQ - telephone 01622 859140
- Charing Library, TN27 0LR - telephone 01233 713177

KENT LINK Bulletin

Supported by Kent & Medway Networks

Issue 8

2 March 2009



- Headcorn Library, TN27 9QT - telephone 01622 890566
- The George Inn, Egerton, TN27 9DJ - telephone 01233 756304
- Hothfield Parish Council - telephone 01233 733994

The consultation continues until 15 March 2009. Your comments may be sent to the LINK. Contact Cate Boland, The Kent LINK, KMN, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4HR, email cate@kentlink.org or telephone 07976 596709.

8. Aylesham pharmacy relocation approved

Approval has been given to Boots UK Ltd to relocate their pharmacy from 11/12 Market Square, Canterbury to Aylesham Health Centre, Queens Road, Aylesham, Canterbury

Further information is available from Linda Gibbs, Kent Primary Care Agency, 11 Station Road, Maidstone, ME14 1QH, email linda.gibbs@kpcn.nhs.uk or telephone 01622 655134.

9. Transition to Adulthood – how Kent County Council can give you support!

Making plans for leaving school and thinking about the future is an exciting thing for most young people to do, however, the challenge of moving from youth to adulthood can be especially daunting for disabled young people and their families because of the changes involved in how they are supported.

Kent County Council (KCC) wants to improve the process of change for disabled children. Whilst there are already strong processes in place for this transition, some aspects KCC have been told need to be strengthened.

KCC and its partners have developed a new set of protocols, or ways to work, called Kent Transition Protocols. These will help young people and their families have a better experience of the move to being supported by Adult Social Services.

To find out more contact KCC, Adult Social Services, County Hall, Maidstone, ME14 1XQ, telephone 01622 694216 or visit the website: www.kent.gov.uk/SocialCare/children/transition-to-adulthood/



10. Supporting Independence

The Supporting Independence Programme aims to make a real difference to the lives of people living in Kent's most disadvantaged communities. People can be helped to lift themselves out of dependency and into independence, employment and more healthier and fulfilling lives.

Kent County Council (KCC) are working with their partners across the public and voluntary sectors to support the following groups of people:

- young people with low attainment and aspirations
- young people in care or leaving care
- adults and young offenders
- lone parents and teenage pregnancy
- working age welfare benefit recipients
- adults with low qualifications and skills
- alcohol and other drug misusers
- adults with physical and learning difficulties
- transient or seasonal groups
- vulnerable older people

To find out more a KCC publication called 'Whose Benefit?' is available.

For more information email sip@kent.gov.uk, telephone 01622 694216 or visit the website:

www.kent.gov.uk/council-and-democracy/

11. Pharmacy expansion into supermarkets

The consultation section contains a number of new applications from supermarkets to open in-store pharmacies under the so-called 100 hour rule. Effectively, under this rule an application has to be granted if the applicant guarantees that the service will be provided for least 100 hours per week.

Comments for the LINK should be addressed to The Kent LINK, KMN, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH, email info@kmn-ltd.co.uk or telephone 01303 297050



12. Sharing patient records in Medway

The NHS in Medway is rolling out a new Government initiative to enable NHS staff in different settings to share “summary” information about patients. This could include such things as recent medication and any allergies. Patients can register with a service called “HealthSpace” that will enable them to view information that is held in summary form about them. Significant safeguards have been put in place to assure patients’ privacy and confidentiality.

For further information email Joanne.Stevens@medwaypct.nhs.uk or contact Kim Eaglestone, NHS Medway, 7-8 Ambley Green, Bailey Drive, Gillingham Business Park, Gillingham, ME8 0NE.

NHS Medway Patient Advice and Liaison Service (PALS) is available on 0800 014 1641

The NHS Care Records Service Information Line is available on 0845 603 8510 or visit the website:
www.nhscarerecords.nhs.uk

13. Self Directed Support (SDS)

People have told Kent County Council that they would like to direct their own support and have greater control over how they live their lives, although not everyone wants the responsibility of employing staff or managing the money.

Kent Adult Social Services is committed to “empowering people to identify, choose and control the support or care they need to live life as they want” as set out in the Directorate’s vision “Active Lives”.

Government policy is equally clear about the need to transform social care and deliver a more personalised service with greater choice and control by 2011.

For more information about Self Directed Support you can view the “SDS factsheet” available from Adult Services Directorate, Brenchley House, County Hall, Maidstone, ME14 1RF, telephone 08458 247 100 or visit the website at:
www.kent.gov.uk/SocialCare/about-social-care/self-directed-support

This information is also available in “Easy Read” format.



14. Make a difference – stand for the Council of Governors

Kent and Medway NHS and Social Care Partnership Trust has officially announced it will be holding elections to the Council of Governors for the proposed Kent and Medway Partnership NHS Foundation Trust.

There are 20 vacancies for Public Governors and 4 Staff Governors and the deadline for nomination papers to be received is 9 March 2009.

For further information or nomination forms contact Martine Nichols, Kent and Medway NHS and Social Care Partnership Trust, 35 Kings Hill Avenue, Kings Hill, West Malling, ME19 4AX, email ftoffice@kmpt.nhs.uk or telephone 01732 520498.

15. Fun and style at the ‘Black is Beautiful’ event

Saturday 28 February saw women heading to the ‘Black is Beautiful’ event in Gillingham. The event, which was jointly organised by the Medway Ethic Minority Forum and the Medway LINK, had singing by the VOP Choir and Adelaide Mackenzie and style presentations by Potential U. Fashion and dietary advice seemed the most popular topic, although there were discussions around womens’ roles in society and how they can look after their inner self (not just their external appearance); a discussion led by Angela Asieba, Editor of Nubia Magazine. There was also good food, networking and new LINK participants recruited!

Upcoming events:

‘Eastern European Women's Day’ - the event will take place on Saturday, 7 March 2009 at Christchurch, Luton Road, Chatham, ME4 5BT from 3.00pm until 6.00pm.

‘Be Yourself’ South East Asian Women’s Day - the event will take place on Saturday, 21 March 2009 at New Brompton College, Marlborough Road, Gillingham, ME7 5HT from 2.30pm until 5.30pm.

16. £20.5m package to promote contraception

This additional funding is intended to give young people better access to contraception and raise awareness of the risks of unprotected sex.

This new support package will include:

- £7m for a media campaign promoting contraceptive choices
- £10m to support local health services to provide contraception at the right time in the right place

KENT LINK Bulletin

Supported by Kent & Medway Networks

Issue 8

2 March 2009



- £1m to support further education colleges to develop and expand on site sexual health services
- £2.5m to develop a healthy college programme to support services in meeting the Department of Health's 'You're Welcome' standards for provision of young people friendly services.

For further information contact the Department for Children, Schools and Families by telephone 0870 000 2288, email info@dcsf.gsi.gov.uk or visit the website: www.dcsf.gov.uk

Events

1. FREE Media Training Workshops for Voluntary Groups

Kent Volunteers are holding three Media Training Workshops covering topics such as:

- How to find a news story that will get you free publicity
- Writing press releases that get results
- What to give the newspaper and radio reporter
- How to give a great radio interview

The dates and venues are:

- 6 April 2009 – Ashford International Hotel, Ashford
- 11 May 2009 – King's Hill Conference Centre, West Malling
- 1 June 2009 – Oakwood Park, Maidstone

All course runs from 9.00am to 4.30pm, places are limited so early booking advised.

For information contact Kent Volunteers by email margaret.sherriff@kent.gov.uk or telephone 01622 694844.

2. Eastern and Coastal Kent Operating Plan

An open session to learn about, discuss and comment on the NHS Eastern and Coastal Kent Operating Plan is planned for 2 April 2009. The proposed venue is Canterbury

KENT LINK Bulletin

Supported by Kent & Medway Networks

Issue 8

2 March 2009



Cricket Club with the Market Place event running from 12.30pm to 5.00pm.

For further information contact Jemma Pattenden, Eastern and Coastal Kent Primary Care Trust, Brook House, John Wilson Business Park, Reeves Way, Chestfield, Whitstable, CT5 3DD, email Jemma.pattenden@eastcoastkent.nhs.uk or telephone 01233 618341.

3. Personalising support and care across health and social care

An event for health, social care and the third sector staff involved in personal care planning will take place on 1 April 2009 at King's Hill Conference Centre, 6 Alexander Grove, West Malling, ME19 4GR from 9.30am – 5.00pm.

To register for this event contact Anita Buckley, South East Coast NHS by email at Anita.Buckley@southeastcoast.nhs.uk or telephone 01293 778899.

4. Current ethical dilemmas

A lecture by Professor Vivienne Nathanson, Director of Professional Activities in Health, British Medical Association will be given on Tuesday, 28 April 2009 at 6.00pm at Canterbury Christchurch University's North Holmes Campus. Admission free.

For further information contact Hayley Love, Canterbury Christ Church University, North Holmes Campus, Canterbury, CT1 1QU, telephone 01227 782644, email health.enquiries@canterbury.ac.uk or visit the website @ www.canterbury.ac.uk/events

Consultations

1. Faversham Cottage Hospital

The formal consultation into the future of the minor injuries unit at the hospital will begin with an open meeting in the Alexander Centre on Friday, 13 March 2009. The open day

KENT LINK Bulletin

Supported by Kent & Medway Networks

Issue 8

2 March 2009



which runs from 10.00am to 4.00pm, is being held by the Primary Care Trust and will be attended by senior hospital staff to answer your questions.

For further information contact Perpetua Egan, Patient and Public Engagement, Eastern and Coastal Kent Primary Care Trust, Protea House, Marine Parade, Dover, CT17 9HQ, email perpetua.egan@eastcoastkent.nhs.uk or telephone 01304 216854.

2. Pharmacy changes near to you?

The Kent Primary Care Agency is seeking comments on the following applications to open new pharmacies:

- Tesco Stores Ltd has applied to open a pharmacy at Tesco In store Pharmacy, Cheriton High Street, Folkestone, Kent. This would be to provide a service for at least 100 hours per week. Comments are invited by 23 March 2009
- Asda Stores Ltd has applied to open a pharmacy at Asda Stores Ltd, Kimberley Way, Ashford, Kent. This would be to provide a service for at least 100 hours per week. Comments are invited by 26 March 2009
- Tesco Stores Ltd has applied to open a pharmacy at Tesco In store Pharmacy, Manston Road, Ramsgate, Kent. This would be to provide a service for at least 100 hours per week. Comments are invited by 27 March 2009
- United Pharmacies UK Ltd has applied to open a new pharmacy in the vicinity of 150-230 Faversham Road, Kennington, Ashford. Comments are invited by 3 April 2009
- The Pharmaceutical Regulations Committee has approved a change of ownership of Pierremont Pharmacy Ltd for Pierremont Pharmacy at 73-75 High Street, Broadstairs.

Should you wish to comment contact the Kent LINK KMN, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4HR, email info@kmn-ltd.co.uk or 01303 297050.

Further information is available from Linda Gibbs, Kent Primary Care Agency, 11 Station Road, Maidstone, ME14 1QH, email linda.gibbs@kpca.nhs.uk or telephone 01622 655134.

3. General Pharmacy Council consultation - give your views

The Department of Health (DH) are seeking views on the proposals to create the General Pharmaceutical Council (GPhC), the new regulator for pharmacy.

KENT LINK Bulletin

Supported by Kent & Medway Networks

Issue 8

2 March 2009



The Department of Health has published a summary briefing on the consultation which outlines the major proposals contained in the draft Pharmacy Order 2009 which sets out the role, functions and powers of the GPhC, which will be set up in Great Britain in 2010. The establishment of the GPhC is a real opportunity for pharmacy to create a modern and responsive professional regulator that instils confidence in the public and commands the respect of the professions it regulates.

The DH are particularly interested in hearing your suggestions on how this could be achieved and have identified key consultation questions to help you structure your response.

For further information contact the Department of Health, Richmond House, 79 Whitehall, London, SW1A 2NS, telephone 020 7210 4850 or view the document at: www.psn.org.uk/data/files/Regulation/general_pharmaceutical_council_briefing.pdf

Contact Information

The Kent LINK may be contacted via the Host Organisation as below:

KMN, Unit 24 Folkestone Enterprise Centre, Shearway Road, Folkestone, Kent, CT19 4RH

Tel: 01303 297050

Email: info@kmn-ltd.co.uk

Office Hours: Monday – Friday 8.30am - 4.00pm (Answerphone available out of office hours)