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LINK activities – find out more, get involved

To register your interest or to find out more about any of the activities listed here, contact the Kent LINK office (details on the back page).

1. Have your say on community health services in Kent

Get involved!

A Kent Community Health Virtual Network Group of the LINK is being set up to support the External Representatives who sit on Kent Community Health NHS Trust's Board.

The group will be involved in discussions about issues, service changes, consultations and much more but as this is a virtual group, there is no expectation on members to attend meetings.

If you would like more information or to join, contact the LINK.

LINK Contact:

Name: Louise Murrell

Telephone: 01303 297050 / 07976 596913

Email: louise@kentlink.org

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2. Polish Community Ambassadors

Update

A team of Polish Ambassadors will shortly be trained to help local Polish communities and groups share and use their experiences of health and social services to make improvements to those services.

More information about how to contact a Polish Ambassador will be available soon.

LINK Contact:

Name: Louise Murrell

Telephone: 01303 297050 / 07976 596913

Email: louise@kentlink.org

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3. Kent LINK Projects – update

Youth Project

This month we have been talking to various groups of young people around the development of Local HealthWatch.

Young people included in the consultation:

- Users of the Child and Adolescent Mental Health Services (CAMHS)
- Unaccompanied minors
- Young offenders
- Members of Youth Councils
- Various schools.

Another Youth Event will be held in the New Year in the Mid Kent area. People that were

not able to attend last time due to lack of space will be invited again.

If you would like to be involved or require more information, contact the Kent LINK.

LINK Contact:

Name: Becky Barraclough

Telephone: 01303 297050 / 07976 596797

Email: rebecca@kentlink.org

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4. LINK Governors' Group – update

Date for your diary

Governors' Group meetings are open to the public to observe the process. The next meeting is scheduled for:

- Wednesday, 18 January 2012 from 10.00am to 1.00pm
The Upstairs Room, Salvation Army Centre, 74 – 80 Union Street, Maidstone, ME14 1ED.

All previous Governors' Group meeting papers are available to view on the Kent LINK website: www.thekentlink.co.uk/kent-link-governors-group.html

The agenda for future meetings will be available on the Kent LINK website one week prior to the meeting date.

Please note that expenses cannot be claimed for attendance at these meetings in accordance with Kent LINK Governance.

LINK Contact:

Name: Steph Moir

Telephone: 01303 297050 / 07875 260724

Email: steph@kmn-ltd.co.uk

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5. LINK Priorities Panel – update

Issues and date for your diary

The Priorities Panel are currently reviewing issues around:

- Changes to Stoma / Continence prescription process
- Appropriate labelling of medicine
- Alternative therapies to be prescribed by GPs for back pain.

If you have experiences of any issues listed above, any health / social care services which you would like to share or to make a comment as to what action should be taken by the Kent LINK, please contact the LINK.

Priorities Panel meetings are open to the public to observe the process. The next meeting is scheduled for:

- Wednesday, 11 January 2012 from 1.00pm to 3.30pm
Salvation Army Centre, 74 – 80 Union Street, Maidstone, ME14 1ED.

All previous Priorities Panel meeting papers are available to view on the Kent LINK website: <http://www.thekentlink.co.uk/priorities-panel.htm>

The agenda for future meetings will be available on the website one week prior to the meeting date.

Please note that expenses cannot be claimed for attendance at these meetings in accordance with Kent LINK Governance.

LINK Contact:

Name: Steph Moir

Telephone: 01303 297050 / 07875 260742

Email: steph@kmn-ltd.co.uk

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6. LINK External Representatives – meetings ‘Round up’

Meetings update

The Kent LINK External Representatives have represented the LINK recently at the following meetings:

- NHS / Volunteer Community Sector
15 September 2011 – *Ray Harris*
- South East LINK Leaders Network (SELLNET)
19 September 2011 – *Mike Eddy*
- Westminster Health Forum
13 October 2011 – *Mike Eddy / John Fletcher*
- Westminster Health Forum
8 November 2011 – *Mike Eddy*.

If you wish to read the full reports on the meetings attended, visit the Kent LINK website: <http://www.thekentlink.co.uk/external-representatives.html>

We would very much like to hear from you if you have any experience in these areas, good or bad, and would especially like to hear from people who wish to get involved.

If you would like hard copy documents of any reports, please contact the LINK.

LINK Contact:

Name: Steph Moir

Telephone: 01303 297050 / 07875 260742

Email: steph@kmn-ltd.co.uk

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7. LINK Project Development Workers – updates

The Kent LINK Project Development Workers have represented the LINK in the last month at the following meetings:

East Kent – Louise Murrell

- Attended NHS Kent and Medway’s East Kent Maternity Services Review event
- Promoted the Kent LINK at a Porchlight coffee morning in Canterbury

- Facilitated a LINK Locality Group meeting in Swale and supported the Dartford Locality Group meeting
- Facilitated a Community Ambassadors Project Group meeting
- Attended East Kent Hospitals University NHS Foundation Trust Governors meeting in Dover
- Organised and attended an event in Thanet Gateway Plus with New Perspectives, HACO and NHS Kent and Medway, to promote World Aids Day
- Researched an issue raised by a LINK participant regarding problems some patients have reading labels on medication
- Promoted the Kent LINK at Dover District Voluntary and Community Sector Network meeting in Deal.

If you wish to find out more about any of these meetings, contact Louise direct.

The Kent LINK would very much like to hear from you if you have any experiences of health and social care services in East Kent – either good or bad, and would especially like to hear from anyone who wishes to get more involved.

LINK Contact:

Name: Louise Murrell

Telephone: 01303 297050 / 07976 596913

Email: louise@kentlink.org

Further enquiries relating to the above information should be addressed to the Kent LINK, Unit 24, Folkestone Enterprise Centre, Shearway Business Park, Shearway Road, Folkestone, CT19 4RH, email info@kentlink.org or telephone 01303 297050.

Notices – for action or information

If you are interested in any of the subjects covered in this section of the Bulletin, please contact the agencies listed directly.

1. Integration of Medway NHS Foundation Trust and Dartford and Gravesham NHS Trust – update message from the Chief Executives

Update

This is the fourth update from the Integration Team. Please note that this is an independent piece that is reproduced verbatim and does not necessarily reflect the views of the LINK.

“Over the last month, both trusts have continued to work hard on forming more detailed plans for integration. Throughout November and December, teams of doctors, nurses and support staff across both trusts have been joining forces to decide how best to integrate their services, to provide better care together.

We are also amidst the first phase of our six month public engagement. This phase will run until the end of February 2012, to gather views and comments from the public. We have contacted over 150 community groups and have already met with a number of them, across North Kent. Over 500 people have now had the opportunity to have their questions

answered in person and many more will have that chance over the coming months. If you are part of a community group that would be interested in hearing more about our plans or have a specific question, please get in touch. In addition to working with community groups, we plan to hold several members events focused on the integration early next year, which will also be open to the public.

We are currently on track to become an integrated organisation in Summer 2012. The next major milestone will be to submit our detailed plans to several official bodies, including the Strategic Health Authority and Monitor (the regulator of NHS foundation trusts) at the end of March 2012.

Here is a brief reminder of some key information about our plans for integration:

- Core services, including full A&E, maternity, children's and outpatients services will continue to be offered by both hospitals.*
- This is all about safeguarding existing services, not reducing them.*
- The financial challenges in the public sector mean that alone, each hospital would struggle to maintain those services currently offered.*
- The aim is to build on the quality as well as the range of services offered locally.*
- This will enable highly specialised services to be developed, allowing patients to choose to have their treatment locally, rather than travelling further afield.*
- This will enable us to make best of use of our pooled resources and give the taxpayer better value for money.*

If you would like any further information, please visit the trusts' websites www.medway.nhs.uk and www.dvh.nhs.uk

Or if you have any questions or comments, contact us by:

Email: bettercaretogether@nhs.net

Telephone: 01634 830000 x6761"

**Mark Devlin and Susan Acott
Chief Executives of Medway NHS Foundation Trust
and Dartford and Gravesham NHS Trust"**

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2. Local HealthWatch – what it will do and how it will operate

Update

As part of the work of the National HealthWatch Advisory Group, a paper has been prepared.

The paper is intended to form part of a library of information documents to help local authorities, LINKs and other local bodies to prepare for Local HealthWatch. The Advisory Group are asking for feedback on the document so they can develop it before finalising and publishing. This review will finish on Friday, 23 December 2011.

The HealthWatch Advisory Group are asking for feedback on the following points:

- Does this sufficiently describe what a good Local HealthWatch should be like?
- Is anything unclear?
- Is there anything else we should add?
- Is this likely to be useful to you in your preparations for Local HealthWatch?

You can view this paper on the Kent LINK website:

http://www.thekentlink.co.uk/assets/files/HealthWatch_Newsletters/Documents_upload/How_It_Will_Operate.pdf

To take part in this review and to also participate in live online discussions, you do need to join the national forum by signing up to the online community by email:

healthwatch@nunwood.com

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3. Help shape NHS services with your local GP practice

Information

Many local GP practices have asked the LINK and NHS Kent and Medway to support them to set up a Patient Participation Group (PPG) so they can consult with their community on the services they deliver. A PPG can consist of around 8 – 15 members of the patient list and should be a good representation of the community the practice serves.

Currently, we are supporting numerous practices across Kent and Medway.

Helping the practices to set up a PPG that is representative of the patient list requires a somewhat different approach at each surgery. This work has also seen the introduction of supporting practices to set up virtual patient groups.

If this is something that you would be interested in, please contact your GP practice and ask how you can get involved.

If you would like more information on a PPG and to receive our 'What is a PPG?' information sheet, contact Rich Beckwith.

LINK Contact:

Name: Rich Beckwith

Telephone: 01303 297050 / 07969 468507

Email: richard@kmn-ltd.co.uk

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4. NHS Outcomes Framework 2012 / 2013

Information

The updated NHS Outcomes Framework 2012 / 2013, published on 7 December 2011, describes the changes made since the December 2010 edition. The updated NHS Outcomes Framework 2012 / 2013 renews the focus on improving patient results. The NHS will be measured against a number of areas including whether a patient's treatment was successful, whether they were looked after well by NHS staff and whether they recovered quickly after treatment.

For further information or to download the document, visit the website:

www.dh.gov.uk/health/2011/12/nhs-outcomes-framework-renewed-focus-on-improving-patient-results/

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5. CCGs not meeting rules must find 'alternatives'

Information

The size and shape of Clinical Commissioning Groups (CCGs) will have to be agreed by the end of March 2012 according to new guidance. The 2012 / 2013 NHS Operating Framework states that where agreement does not happen, 'discussions on alternatives will need to take place'.

The Framework also states that the Strategic Health Authority Clusters will be responsible for trying to 'resolve configuration issues'. It also suggests that 'as far as possible', CCGs should cover the same patches as Health and Wellbeing Boards.

The size of Clinical Commissioning Groups should not be smaller than 100,000, according to a report published by the Clinical Commissioning Coalition.

The Kent CCGs with a population less than 100,000 are:

- **East Cliff Practice**
Geographical area: Ramsgate
Number of practices: 1
Population size: 14,600
- **Maidstone and Malling**
Geographical area: West Kent
Number of practices: 11
Population size: 98,506
- **Whitstable Practice**
Geographical area: Whitstable
Number of practices: 1
Population size: 32,000

Below is a link to a discussion document (work in progress), produced by NHS Alliance / NAPC Clinical Commissioning Coalition:

http://www.hsj.co.uk/Journals/2011/11/24/q/b/c/CCGs_configuration_14_11_11_final2-1.pdf

The operating framework for the NHS in England publication can be viewed at:

http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_131360

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6. Voluntary workers need to check their car insurance

Update

If you are a voluntary worker, your activity could void any claims made on your car insurance if you do not specify it on your insurance proposal etc even if you are not going to use your car.

Many car insurers used to insist that motorists inform them of any voluntary work when taking out a policy. From here, prices for volunteers were often inflated, as some insurers defined voluntary driving as 'business miles' rather than 'domestic, social and pleasure'.

However, as of August 2011, most insurance providers abandoned this practice and signed up to a new Association of British Insurers (ABI) commitment, promising volunteer

motorists that they would not be charged extra premiums. The commitment covers 54 insurers making up over 85% of the motor insurance market and was drawn up on the back of the Government's 'Big Society' initiative.

You can find out if your car insurance provider has signed up to this commitment by going to the ABI website:

www.abi.org.uk/Information/Consumers/General/Volunteer_Driving_.aspx

If your insurer has signed up to the ABI commitment, you should not see any increase in premium. Several insurers listed under the ABI commitment require customers who intend on driving for volunteering purposes to inform their insurer or insurance broker. So, it is important to check this ABI list if you do plan to use your car for volunteer work, and then inform your insurer or broker if appropriate as if you fail to do so, this could invalidate your policy.

For more information, visit the websites:

<http://www.do-it.org.uk/magazine/features/miscellaneous/cars>

www.lovemoney.com/news/insurance/car-insurance/13381/how-volunteer-work-could-void-your-car-insurance

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7. Abuse of Vulnerable Adults in England, 2010 – 2011 Provisional, Experimental Statistics

Information

This report contains provisional information on alerts and referrals to adult social care safeguarding teams derived from the Abuse of Vulnerable Adults (AVA) data collection for the period 2010 – 2011. It presents a variety of information on aspects of the safeguarding process, including type of alleged abuse, source of referral, location of alleged abuse, relationship between alleged victim and perpetrator and outcomes. The data collected covers adults aged 18 and over. The findings of this report have unearthed data such as 42% of referrals alleged abuse towards vulnerable adults takes place in their own homes.

For more information, visit the website: www.ic.nhs.uk/statistics-and-data-collections/social-care/adult-social-care-information/abuse-of-vulnerable-adults-in-england-2010-11-provisional-experimental-statistics

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8. New Youth Advocacy Team

Get involved!

KCFN are proud to announce a new project available to young people - a Tobacco Youth Advocacy Team - run in partnership with Kent County Council Public Health.

The youth advocacy team will be made up of 15 - 19 year olds in Kent and will run campaigns and public awareness activities on the issues around smoking and tobacco control.

In order to run the project effectively, young people from Ashford, Canterbury, Maidstone and Shepway districts need to get involved. Young people can apply to take part at:

www.bit.ly/youthadvocacy

If you would like to be involved or require more information, contact Matthew by email

matthew@kcfn.co.uk or telephone 01233 632957.

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9. Supporting Me Guides

Information

A series of easy-to-read guides produced for Sussex Skills for Care by Southdown Housing Association have been launched.

The guides are designed to assist people who use services to better manage and determine the quality of care they receive from paid care staff or others involved in their care, and are part of a series called 'Supporting Me'.

The booklets that have been published are:

- A Guide for Personal Assistants employed by or for someone who may behave in ways that others find challenging
- A Guide for Personal Assistants employed by or for someone with a mental health issue
- A Guide for Personal Assistants employed by or for someone with a learning disability
- A Guide for Personal Assistants employed by or for someone with autistic spectrum condition.

To access the booklets, visit the website:

www.socialcareideasfactory.com/documents/index.php?categoryID=76

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10. Looking after someone: a guide to carers' rights and benefits 2011 / 2012

Information

Carers UK have launched a guide to carers' rights and benefits which sets out what rights carers have and how they can get financial help, practical help and help with combining work and caring.

For more information, visit the website: www.carersuk.org/professionals/order-publications/item/971-looking-after-someone-a-guide-to-carers-rights-and-benefits-uk9024

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11. New programme to improve GP support for carers

Information

Carers UK, together with the Royal College of GPs (RCGP) and the Princess Royal Trust for Carers, have been awarded substantial funding from the Department of Health to improve GP support for carers during 2011 / 2012.

Research shows that carers look to their GP as the first port of call for help and support. Much good work has taken place to improve support by GPs and allied healthcare professionals, but the overall picture is patchy. Carers UK is seeking to test a 'Carer Ambassador' model of support.

For more information, visit the website:

<http://www.carersuk.org/professionals/carers-ambassadors>

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12. Waiting for an operation?

Get involved!

Have you been waiting a long time for an operation? If so, the Patients Association would like to hear from you. The Patients Association is conducting a snapshot survey about operation waiting times.

If you are interested in taking part, contact Peter Wasson, The Patients Association, PO Box 935, Harrow, Middlesex, HA1 3YJ, telephone 020 8423 9111, email

peter@patients-association.com or visit the website: <http://www.patients-association.com/>

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13. United Nations Convention on the Rights of Disabled People

Information

The Government has published its first report to say how the United Nations Convention on the Rights of Disabled People is being put into use in this country.

The United Nations Convention on the Rights of Disabled People, or the Convention, is a list of rights that disabled people have. All the countries that support the Convention agree that disabled people should have these rights.

The Government consulted with disabled people's organisations to prepare the report, including making the draft report publicly available online for comment earlier this year. This report comes two years after ratification of the Convention.

Minister for Disabled People, Maria Miller, has said that she will set out her approach shortly, with a view to publishing a strategy next year. A discussion document will be published shortly.

The report, including an easy read version, is available at: <http://odi.dwp.gov.uk/disabled-people-and-legislation/un-convention-on-the-rights-of-disabled-people/have-your-say.php>

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14. Prevention of Pressure Ulcers – new leaflet

Information

Kent Community Health NHS Trust (KCHT) has published a leaflet for patients, carers and families to help prevent pressure ulcers. The leaflet is available from domiciliary care agencies, carer's organisations, social services and KCHT.

The leaflet can also be downloaded at: <http://www.kentcht.nhs.uk/our-services/specialist-clinical-services/tissue-viability/>

For more information, contact Karen Edmunds, Head of Public and Patient Engagement, Kent Community Health NHS Trust, Trinity House, 110 / 120 Upper Pemberton, Eureka Park, Kennington, Ashford, TN25 4AZ, telephone 01233 667816, email

karen.edmunds@kentcht.nhs.uk or visit the website: www.kentcht.nhs.uk

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15. Launch of dementia campaign

Information

A new campaign to raise awareness of the early signs and symptoms of dementia has been launched. The £2million campaign will feature TV, radio and print ads. Aimed at encouraging more people to seek an early diagnosis of dementia, the campaign targets the family and friends of people at risk of dementia, who are likely to be the first to see the signs and can encourage their loved one to see their GP.

It is estimated that every general hospital has excess costs of £6million linked to dementia. The condition can lead to longer hospital stays, higher mortality rates and institutionalisation.

For further information, visit the website:

<http://mediacentre.dh.gov.uk/2011/11/07/dementia-campaign>

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16. Prostate Cancer – is your care up to standard?

Information

This article has been supplied by The Prostate Cancer Charity:

“We need your help to build a picture of what quality care looks like for men with prostate cancer.

We know that men face a postcode lottery when accessing prostate cancer services across the country. This is not acceptable.

We would like to work with you to make improvements where they are needed most. To do this, we are identifying standards of quality care that all men with prostate cancer deserve - at every stage of their journey.

You can help by telling us what quality prostate cancer care means to you by taking part in our survey. Anyone with experience of prostate cancer is welcome to take part, whether you have been diagnosed with the disease or are a friend or family member of someone who has.

To take part in the survey and read more about our quality care project, please visit:

www.prostate-cancer.org.uk/qualitycare

If you would like a paper copy of the survey please ring 0208 222 7182.”

For more information, contact Alexis Wieroniey, Senior Campaigns Officer, The Prostate Cancer Charity, Cambridge House, 100 Cambridge Grove, London, W6 0LE, telephone 0208 222 7173, email Alexis.Wieroniey@prostate-cancer.org.uk or visit the website:

www.prostate-cancer.org.uk/qualitycare

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17. Imperial College Healthcare Foundation Trust to take on national patient safety role

Information

A leading London acute trust is to take on responsibility for collecting information on patient safety incidents at NHS trusts when the National Patient Safety Agency (NPSA) is wound up next year.

The National Reporting and Learning Service (NRLS), the world's largest source of patient safety information, is to transfer to Imperial College Healthcare Foundation Trust (ICHT) on a temporary basis in April 2012.

The Trust Board has agreed in principle to take on the service for two years while a full procurement for the service is developed, including a competitive tendering process.

The decision to scrap the NPSA was taken following the Government's review of arm's-length bodies in 2010.

Subject to the passage of the Health Bill, responsibility for the NRLS, which collects and analyses data on patient safety incidents from trusts across England and Wales, will transfer to the NHS Commissioning Board when the NPSA is abolished next spring.

NPSA Chief Executive, Sarndrah Horsfall, said: "The two year temporary transfer of the NRLS to ICHT is a vital step in strengthening the patient safety culture across the new NHS in England and Wales.

"It is important that NHS organisations continue to submit their patient safety incident reports to the NRLS to support ongoing learning. We welcome the acceptance in principle by ICHT of the temporary transfer and look forward to working closely with them."

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18. Care Quality Commission – Under Review

Information

The Care Quality Commission is being reviewed by the Department of Health (DH) in the first of a series of evaluations examining the performance and capability of arm's length bodies.

As part of the review, CQC Chief Executive, Cynthia Bower, has met with DH Permanent Secretary, Una O' Brien. Forty staff, including inspectors, have been interviewed by the team carrying out the review.

Reviewers will also visit one of the regulator's regional offices and the contact centre in Newcastle, which handles correspondence from the public. The Department of Health has also contacted a range of providers and patients, inviting them to contribute their views on the CQC's performance.

The results of the review are expected in 2012.

For more information, contact the Care Quality Commission, National Correspondence, Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA, telephone 03000 616161, email involvement.EDHR@cqc.org.uk or visit the website: www.cqc.org.uk

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19. Trust Board Meetings

Dates for your diary

South East Coast Ambulance Service NHS Foundation Trust

Monday, 30 January 2012 at 10.00am. The venue is yet to be confirmed.

For more information, contact South East Coast Ambulance Service NHS Foundation Trust, Kent Office, Heath Road, Coxheath, Maidstone, ME17 4BG, telephone 01622 747010, email;enquiries@secamb.nhs.uk or visit the website: www.secamb.nhs.uk

NHS Kent and Medway

Wednesday, 25 January 2012 from 9.30am to 1.30pm in Meeting Room 1, The River Centre, Medway Wharf Road, Tonbridge, TN9 1RE.

For more information, contact NHS Kent and Medway, Brook House, John Wilson Business Park, Reeves Way, Chestfield, Whitstable, CT5 3DD, telephone 01227 795050, email easternandcoastalkent@nhs.net or visit the website: www.easternandcoastalkent.nhs.uk

Kent Community Health NHS Trust

Thursday, 26 January 2012 from 10.00am to 1.00pm. The venue has yet to be confirmed.

This meeting will be attended by Cate Jackson and Tom Maddison, LINK External Representatives on Kent Community Health NHS Trust's Board.

For more information, contact Karen Edmunds, Head of Patient Experience and Public Involvement, Communication and Engagement Team, Kent Community Health NHS Trust, Trinity House, 110/120 Upper Pemberton, Eureka Park, Kennington, Ashford, TN25 4AZ telephone 01233 667816, email karen.edmunds@kentcht.nhs.uk or visit the website: www.kentcht.nhs.uk

Consultations – have your say

1. Have Your Say – Maternity Services in East Kent

Consultation

NHS Kent and Medway and East Kent Hospitals University NHS Foundation Trust have started their consultation on the future of maternity services in East Kent.

- **Ramsgate:** Wednesday, 11 January 2012 from 6.00pm to 8.00pm
Chatham House, Chatham & Clarendon Grammar School, Chatham Street, Ramsgate, CT11 7PS.

The consultation document and its summary version are available on the NHS Eastern and Coastal Kent website: www.easternandcoastalkent.nhs.uk/maternityreview

Paper copies will be available from GP surgeries, children's centres and birthing centres. You can also request a copy by writing to Haniya Qasim, NHS Eastern and Coastal Kent.

For more information contact Haniya Qasim, NHS Eastern and Coastal Kent, Brook House, John Wilson Business Park, Whitstable, CT5 3DD, email

Haniya.Qasim01@eastcoastkent.nhs.uk or telephone 01227 791281.

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2. Implementing a 'Duty of Candour'; a new contractual requirement on providers

Consultation: Response by Monday, 2 January 2012

The Government's 'Duty of Candour' consultation is open for responses until Monday, 2 January 2012.

This would be a contractual requirement, imposed through the NHS standard contract on NHS acute, ambulance, community and mental health care providers, to be open with patients when things go wrong with their healthcare, give them information about any investigations that have taken place and any lessons learned.

If you would like to contribute to the design and scope of the proposed requirements, a copy of the proposal for consultation and the reply form can be found at:

www.dh.gov.uk/health/2011/10/candour-consultation/

Expenses

Please note that in accordance with the LINK's Governance, expenses are not reimbursable for attendance at events shown in this publication.

If you are attending a LINK Event and are able to offer transport to another attendee it would be greatly appreciated. The LINK is unable to accept any responsibility or liability for such an arrangement, but it will act as a facilitator to pass on details. Please contact us for further information.

Contact Information

The Kent LINK may be contacted via the Host Organisation as below:

KMN, Unit 24 Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH
Tel: 01303 297050 Email: info@kentlink.org
Office Hours: Monday – Friday 8.30am – 4.00pm
(Answer phone available out of hours)

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