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# LINK activities – find out more, get involved

To register your interest or to find out more about any of the activities listed here contact the Kent LINK office.

## 1. Ronald William Jones – 3 December 1929 to 13 January 2011

It is with great sadness that we report the recent passing of Ron Jones.

Ron was a man of many facets; at different times a soldier, journalist and Justice of the Peace. He was a committed and valuable LINK participant and his wit and intelligence will be missed by those who knew and worked with him.

His funeral took place at St Phillip & St James' Church, Walderslade, on 31 January 2011 and was attended by LINK representatives.

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## 2. Priorities Panel – latest issues

**Action by: Friday, 25 February 2011**

The following issues have been raised with the Kent LINK:

1. Patient in Deal was told they would have to wait two weeks for urgent ear syringing because the practice nurses were both on holiday, then turned away from local hospital and told to go back to GP practice.
2. Elderly patient who is blind and deaf had hearing aid lost between care home and hospital. Has had five cancelled appointments from audiology department leaving him unable to see or hear and extremely distressed.
3. People with Fibromyalgia are given the 'runaround' when it comes to diagnosis by GPs who either know little of the condition or refuse to accept it.

If you have experience of any of these issues which you would like to share, or if you would like to make a comment on the action that should be taken by the LINK, contact Deborah Gibbons by email [deborah@kentlink.org](mailto:deborah@kentlink.org) or telephone 07875 286999 / 01303 297050.

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## 3. Youth Strategy Group – volunteers needed

**Action: Volunteers needed**

The Kent LINK is looking for volunteers to sit on a group to help shape our Youth Strategy.

We are looking at how to better engage with Young People. We will also be looking for ideas on how we can reach out to young people to make sure they get a say in Health and Social Care.

For more information or if you are interested in becoming a part of this project, contact Becky Barraclough by email [rebecca@kentlink.org](mailto:rebecca@kentlink.org) or telephone 07976 596797 / 01303 297050.

#### **4. Community Researchers – volunteers needed**

**Action: Volunteers needed**

The Kent LINK is now opening up its Community Researchers project to all members of the community. Volunteers are needed either to join the project group and help formulate a plan to increase the effectiveness of the Community Researchers, or as Researchers themselves.

We will also be looking for ideas on how we can reach out to different communities.

For more information or if you are interested in becoming a part of the project, contact Becky Barraclough, Kent LINK, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH, telephone 07976 593797 / 01303 297050, email [rebecca@kentlink.org](mailto:rebecca@kentlink.org) or visit the website: [www.thekentlink.co.uk](http://www.thekentlink.co.uk)

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#### **5. Quality Accounts – Project Group formation**

**Action: Volunteers needed**

The Kent LINK has been working with Canterbury Christ Church University to develop a toolkit for responding to the annual NHS Trust Quality Accounts. Quality Accounts are an annual statement from NHS Trusts reflecting on the improvement of services over the year. The toolkit has now been completed and the Kent LINK is ready to begin a plan for engagement around quality of services.

If you would like to be part of the project group, please contact Heather Wells.

If you already have experience with the Quality Accounts project your input would be particularly appreciated.

For more information contact Heather Wells, Kent LINK, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH, telephone 07814 427281 / 01303 297050, email [heather@kentlink.org](mailto:heather@kentlink.org) or visit the website: [www.thekentlink.co.uk](http://www.thekentlink.co.uk)

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#### **6. Darent Valley Hospital requests LINK participants' views on equality issues**

**Action: Get involved**

The Patient Involvement Manager at Darent Valley Hospital has contacted the Kent LINK for help with carrying out its annual Equality Impact Assessment. This assessment is to let hospital managers know whether people feel if they are treated fairly and equally when they need to use hospital services.

This Assessment will use two sources of information – a short questionnaire and a Focus Group.

If you are able to help with this, contact Clive Brock, LINK Development Worker for West Kent, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH, email [clive@kentlink.org](mailto:clive@kentlink.org) or telephone 07976 596410 / 01303 297050.

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## **7. Kent LINK in the Gateways**

### **Information**

Kent LINK staff now have a presence in three of the Gateways in Kent.

The Gateway concept was to modernise the delivery of public services. Gone are the days of intimidating council offices. Gateway is designed around an open departmental store-style offering a wide range of public and voluntary services in one convenient location, ideally situated on the high street or in the town centre.

There are currently seven Gateways across Kent (Ashford, Dover, Maidstone, Tenterden, Thanet, Tonbridge and Tunbridge Wells) supported by two Mobile Gateways to increase access to urban and hard-to-reach communities in the county.

The LINK can be found at the following Gateways:

- Thanet – 21 February, and 21 March 2011
- Dover – 23 February 2011, 9 and 23 March 2011
- Maidstone – 23 February 2011, 9 and 23 March 2011.

For more information contact Becky Barraclough, Kent LINK, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH, telephone 07976 593797 / 01303 297050, email [rebecca@kentlink.org](mailto:rebecca@kentlink.org) or visit the website: [www.thekentlink.co.uk](http://www.thekentlink.co.uk)

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## **8. Kent LINK working with GP practices to set up Patient Groups**

### **Action: Get involved**

The LINK and NHS Eastern and Coastal Kent have agreed to work smarter together in many areas of health care planning and public involvement. Part of this agreement is to work together to assist GP practices to set up or revive their Patient Participation Group (PPG).

### **What is a PPG?**

A PPG is a representative group of patients, helping their practice shape services locally for the better of the community. Working together with the practice in many ways from service improvement to health promotion and fund raising.

More information on roles and functions of a PPG can be found on the Kent LINK web site: [www.thekentlink.co.uk/assets/files/Publications/842a\\_PPG.pdf](http://www.thekentlink.co.uk/assets/files/Publications/842a_PPG.pdf)

We are currently working with 17 practices within the NHS Eastern and Coastal Kent area.

At each of the practices we are holding expression of interest meetings. This month the meetings are as follows:

- Tuesday, 15 February 2011 – The Limes Margate
- Tuesday, 22 February 2011 – Singleton Surgery, Ashford
- Wednesday, 23 February 2011 – Chartham Surgery, Chartham.

Please contact your surgery if you wish to attend.

If you require further information or would like to know if your surgery is one we are working with, contact Richard Beckwith, Kent LINK, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH, email richard@kmn-ltd.co.uk or telephone 07969 468507 / 01303 297050.

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## **9. Relax girls – under 30s targeted in new cancer campaign**

### ***LINK Project: Update***

More than 7,000 women under 30 in Eastern and Coastal Kent are putting themselves at increased risk of developing cervical cancer by not taking up the offer of routine screening.

The latest figures show that 32 per cent (7,163) of women aged 25 to 29 did not act on their invitation for cervical screening between 2005 and 2010.

Cervical cancer is the second most common cancer to affect women under the age of 35 and nearly 1,000 women in the UK die each year from the disease.

To coincide with European Cervical Cancer Prevention Week, which took place from 23 to 29 January 2011, NHS Eastern and Coastal Kent is urging women to take up the offer to be screened with a new campaign aimed at 25 to 29 year old women.

Meanwhile in West Kent the Kent LINK is currently undertaking a project in partnership with Canterbury Christ Church University investigating possible barriers to screening for young women.

For more information on this project, contact Heather Wells, Kent LINK, Unit 24, Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH, telephone 07814 427281 / 01303 297050, email heather@kentlink.org or visit the website: [www.thekentlink.co.uk](http://www.thekentlink.co.uk)

***Further enquiries relating to the above information can be addressed to Kent LINK, Unit 24, Folkestone Enterprise Centre, Shearway Business Park, Shearway Road, Folkestone, CT19 4RH, email [info@kentlink.org](mailto:info@kentlink.org) or telephone 01303 297050.***

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## **Notices – for action or information**

If you are interested in any of the subjects covered in this section of the Bulletin, please contact the agencies listed directly.

### **1. Local NHS leaders step up to challenge of reform**

#### ***Information***

The NHS in Kent and Medway is making progress with its plans to implement the Government's health reforms, in preparation for the passing of the Health Bill by MPs in Parliament.

There are currently three primary care trusts covering each of East Kent, West Kent and Medway, which together are responsible for planning and buying healthcare services for

Kent and Medway residents.

Under the Government's new proposals for changing the way the NHS works, this responsibility will transfer to newly formed General Practice Commissioning Consortia – groups of local family doctors who will work together to plan and buy healthcare for their local communities.

As part of the plans to move from the current to the new ways of working, the existing Primary Care Trusts are consolidating their teams and will come together as a county-wide 'Cluster' led by a single Chief Executive from April this year. The Kent and Medway-wide team will work closely with local GPs to transfer knowledge and expertise and to support the new consortia as they set up. Critically they will also ensure that planning and buying NHS services for residents this year and next continues to be done properly and efficiently, until the handover to GPs is complete.

For more information contact Julia Rogers, NHS Eastern and Coastal Kent, Brook House, Block C, John Wilson Business Park, Whitstable, CT5 3QT, telephone 01227 791163, email [communications@eastcoastkent.nhs.uk](mailto:communications@eastcoastkent.nhs.uk) or visit the website: [www.easternandcoastalkent.nhs.uk/](http://www.easternandcoastalkent.nhs.uk/)

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## **2. Local Primary Care Trusts to have single Chief Executive**

### ***Information***

Ann Sutton has been appointed to be Chief Executive for the NHS in Kent and Medway. This is a step towards the implementation of the Government's plans whereby the planning and buying of healthcare will transfer to GP Consortia. The existing Primary Care Trusts (PCTs) will continue until 1 April 2013 by which time the new GP-led Commissioning arrangements will start to operate.

However, the successful transition to GP-led commissioning will require careful planning as the PCT's current knowledge and expertise must be transferred to the new set up.

Ann's appointment needs therefore to be seen in this context – as a part of the transition to the new health service structure.

For more information contact Glynis Alexander, Deputy Director of Communications and Citizen Engagement, NHS Eastern and Coastal Kent, Brook House, John Wilson Business Park, Reeves Way, Chestfield, Whitstable, CT5 3DD, email [glynis.alexander@eastcoastkent.nhs.uk](mailto:glynis.alexander@eastcoastkent.nhs.uk) or telephone 01227 791165.

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## **3. Appointment of Chief Executive designate for Kent Community Health NHS Trust**

### ***Information***

Marion Dinwoodie has been appointed as Chief Executive designate of the new Kent Community Health NHS Trust (KCHT) and will take up her role when the organisation formally comes into being (subject to formal approval) on 1 April 2011.

For more information contact Emma Cain, NHS West Kent, Wharf House, Medway Wharf Road, Tonbridge, TN9 1RE, telephone 01732 375287, email [emma.cain@wkpct.nhs.uk](mailto:emma.cain@wkpct.nhs.uk) or

visit the website: [www.westkentpct.nhs.uk](http://www.westkentpct.nhs.uk)

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#### **4. Cluster Chief Executive designate Kent Community Health NHS Trust**

##### ***Information***

Colin Tomson, Chairman of NHS Eastern and Coastal Kent, has been appointed as Kent Cluster Chairman designate. Denise Harker has been appointed as the Cluster Chairman designate for Sussex PCTs.

The Cluster arrangements are planned to be up and running in South East Coast by 1 April 2011.

For more information contact Emma Cain, NHS West Kent, Wharf House, Medway Wharf Road, Tonbridge, TN9 1RE, telephone 01732 375287, email [emma.cain@wkpct.nhs.uk](mailto:emma.cain@wkpct.nhs.uk) or visit the website: [www.westkentpct.nhs.uk](http://www.westkentpct.nhs.uk)

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#### **5. Local GPs to pilot new health arrangements**

##### ***Information***

Plans to hand over the commissioning of health services to GPs have taken another step forward in Eastern and Coastal Kent with the announcement of six Pathfinder consortia.

The six successful GP consortia are:

- Thanet
- East Cliff, Ramsgate
- C4, Canterbury
- Whitstable Practice
- Dover
- Deal, Ash and Sandwich Health (DASH).

GPs were invited to apply to become Pathfinders in the second wave of announcements. They will pilot the coalition Government's new commissioning arrangements. Establishing consortia to test the way is a big step towards delivering the plans set out in the Health and Social Care Bill.

The groups will work together to manage their local budgets and purchase services for patients direct. They will now begin testing the new commissioning arrangements to ensure they are working well before GP consortia take on statutory responsibilities from April 2013.

For more information contact Julia Rogers, NHS Eastern and Coastal Kent, Brook House, Block C, John Wilson Business Park, Whitstable, CT5 3QT, telephone 01227 791163, email [communications@eastcoastkent.nhs.uk](mailto:communications@eastcoastkent.nhs.uk) or visit the website: [www.easternandcoastalkent.nhs.uk/](http://www.easternandcoastalkent.nhs.uk/)

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## 6. Volunteers wanted for Service Improvement Groups

### **Action: Get involved**

Eastern and Coastal Kent Community Health NHS Trust are looking for patients or carers who can spare a few hours either monthly or bi-monthly on a voluntary basis to become members of one of the following groups. All patient / public representatives receive an induction and on-going support.

They would like volunteers who want to work with them to improve the quality of patient care. Volunteers are eligible to have their travel expenses re-imbursed.

### **Department of Clinical Dietetics and Healthier Living Services – Resource Governance Group**

They would like two patient / public representatives to join the group to ensure that they obtain a patient / public perspective on all leaflets and advice sheets that are used by the Department and to provide additional assurance that they are understandable, readable and appropriate to the needs of the local population. The group meets every two months in Ashford.

### **Integrated Community Equipment Service Management and Advisory Group**

They are looking for a second patient / public representative for this Group. The Group reviews the Loan Equipment Service's performance, projects being undertaken, any risks and how these are being managed, along with an information exchange as to any issues or changes that affect both the health and social care professionals accessing the service and how the Loan Equipment Service operates. The patient / public representative needs an understanding of the importance of equipment on loan into the community – to support an individual staying in their own home, or to support a carer to provide the necessary care safely, and be able to articulate the user's perspective within a meeting / group forum. The Group meets every three months in Chestfield, near Whitstable.

If you would like more information or to volunteer for a group, contact Karen Edmunds, Eastern and Coastal Kent Community Health NHS Trust, Trinity House, Eureka Park, 110 - 120 Upper Pemberton, Kennington, Ashford, TN25 4AZ, telephone 01233 667816, email Karen.Edmunds@eastcoastkent.nhs.uk or visit the website: [www.eckcommunityservices.nhs.uk/](http://www.eckcommunityservices.nhs.uk/)

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## 7. Major change for working age service users

### **Information**

The new Employment and Support Allowance (ESA) was introduced on 27 October 2008, to replace Incapacity Benefit (IB), Income Support (IS) on the basis of incapacity and Severe Disablement Allowance (SDA).

From the end of February 2011, the Government will start re-assessing people in receipt of IB, IS or SDA, to see if they qualify for the new Employment Support Allowance. The whole process is meant to be complete by March 2014.

The qualifying test for Employment Support Allowance is tougher than the test for the older incapacity-based benefits. The aim is for fewer people to qualify in the first place and for those that do, for the majority to be put in the group that are expected eventually to be able

to work, with help. It is expected that a significant proportion of those being re-assessed will fail the new test and will either have to find a job or claim Jobseekers Allowance (which will mean demonstrating they are available for and actively seeking work). All of the above will have a huge impact on Kent Adult Social Services (KASS) users of working age.

The only people exempt will be those that will reach State Pension age before 6 April 2014. When the time comes for an individual to be transferred they will receive an ESA 50 form and they will need to describe their disabilities or health problems and how these affect them. Based on this information a decision will be taken on whether they need to attend a medical carried out by an assessor acting on behalf of the Department for Work and Pensions.

A series of workshops and team briefings will be held for staff in the next few weeks. In addition, information will be put on the Kent County Council website.

For more information contact Oliver Mills, Managing Director of Adult Services, Brenchley House, 123 -135 Week Street, Maidstone, ME14 1RF, telephone 01622 694888, email [Oliver.Mills@kent.gov.uk](mailto:Oliver.Mills@kent.gov.uk) or visit the website: [www.kent.gov.uk](http://www.kent.gov.uk)

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## **8. Mental Well-being Impact Assessment**

### ***Get involved: Live discussion***

The Mental Health Strategy, 'No health without mental health': a cross-Government mental health outcomes strategy for people of all ages, launched on 2 February 2011 and the 'Healthy Lives, Healthy People' Public Health White Paper have both given a clear priority to improving population mental well-being but what are the tools to make this a reality at the local level?

Mental Well-being Impact Assessment (MWIA) is cited in the Delivering Better Mental Health Outcomes document, which accompanies the new Mental Health Strategy, as a useful tool that can support local strategies, services and projects to maximise their impact on well-being across sectors.

### **What is Mental Well-being Impact Assessment?**

MWIA provides a structured, evidence based analysis of how policies, proposals, programmes and projects have the potential to influence mental health and well-being. It focuses on positive mental well-being, is based on Health Impact Assessment methodology and is informed by a rigorous review of the evidence on what influences and determines the mental well-being of individuals and communities.

The Mental Health Strategy, 'No health without mental health' is available at:  
[www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH\\_123737](http://www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_123737)

To find out more about MWIA, you can join a live discussion on the MWIA Community of Practice website with expert contributors on 14 February 2011 from 11.30am to 1.00pm. You can join and view the Mental Well-being Impact Assessment CoP at:  
[www.communities.idea.gov.uk/login.do](http://www.communities.idea.gov.uk/login.do)

Contributions will be uploaded on 7 February 2011 ready for live discussion with the speakers on Monday, 14 February 2011.

MWIA hot seat speakers will be:

- Jude Stansfield – Senior Public Health Policy Advisor, Department of Health North West Region and National Mental Health Development Unit
- Lynne Friedli – Mental Health Promotion Specialist
- Anthea Cooke - Director of Inukshuk Consultancy.

For more information contact Samantha Ramanah, Junior Consultant - Healthy Communities Programme, Local Government Improvement and Development, Layden House, 76 - 86 Turnmill Street, London, EC1M 5LG, email [Samantha.Ramanah@local.gov.uk](mailto:Samantha.Ramanah@local.gov.uk) or telephone 0207 296 6659.

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## **9. Your health on record for emergencies**

### ***Information***

Medical records for 120,000 patients across East Kent can now be securely accessed in an emergency anywhere in England, thanks to a new online system.

So far 12 GP surgeries have transferred patient information onto Summary Care Records and plans for a further six practices in Dover, Shepway and Ashford are underway for the Spring.

The Summary Care Records are already in use at two Pilgrims hospices, NHS walk-in-centres and minor injuries units in East Kent.

Sarah Brown, Community Nurse Practitioner at Pilgrims Hospices, said: "The access to Summary Care Records has been invaluable in checking and confirming patients' NHS numbers. This gives us more information when giving care and advice to hospice patients and we are looking forward to the system growing to include more patients and more detailed information about end of life issues."

NHS Eastern and Coastal Kent has been working with GP practices to create the records which include crucial information such as current prescriptions, allergies and reactions to medication for the previous 18 months and patients can add additional information by asking their GP practice.

Once the information is uploaded, patients are able to view their own Summary Care Records using the secure website: [www.HealthSpace.nhs.uk](http://www.HealthSpace.nhs.uk)

For more information contact Julia Rogers, NHS Eastern and Coastal Kent, Brook House, Block C, John Wilson Business Park, Whitstable, CT5 3QT, telephone 01227 791163, email [communications@eastcoastkent.nhs.uk](mailto:communications@eastcoastkent.nhs.uk) or visit the website: [www.easternandcoastalkent.nhs.uk/](http://www.easternandcoastalkent.nhs.uk/)

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## **10. NHS Trusts hold transgender workshops**

### ***Information***

In December 2010 a workshop was jointly hosted by the Mental Health and Community Health NHS Trusts in Eastern and Coastal Kent. Among the attendees were NHS

professionals, members of the transgender community, representatives from the Gender Identity Research and Education Society (GIRES) and other interested private bodies. The workshop aimed to find out how to provide better access to support and information for transgender people.

Many topics were discussed and several priority areas emerged for future work. The need to provide more education regarding transgender issues in training NHS staff was highlighted, alongside the importance of working with GPs to encourage willingness to provide medical care and more ethical treatment of transgender people. The workshop established links with individuals and organisations eager to participate and take the agenda forward.

All feedback, from both the participants and facilitators, was very positive and when asked for their thoughts of the evening, one participant remarked: "I am so happy to see that there are people within the NHS committed to improving the experience transgendered people encounter."

A working group has been formed and another meeting was to be held in January 2011.

For more information contact Sheree Bell, Community Engagement Officer, Kent and Medway NHS & Social Care Partnership Trust, email [sheree.bell@kmpt.nhs.uk](mailto:sheree.bell@kmpt.nhs.uk) or Adam Lott, Equality and Diversity Manager, Eastern and Coastal Kent Community Health NHS Trust, Trinity House, 110 - 120 Upper Pemberton, Eureka Park, Ashford, TN25 4AZ, email [adam.lott@eastcoastkent.nhs.uk](mailto:adam.lott@eastcoastkent.nhs.uk) or visit the website: [www.eckcommunityservices.nhs.uk](http://www.eckcommunityservices.nhs.uk)

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## **11. Kent and Medway Public Health Observatory – Library open day**

### ***Information: Open day***

Public Health Library and Knowledge Services invite you to an open day to celebrate moving into a new base at Room B6, Sessions House, County Hall, County Road, Maidstone, ME14 1XQ. The open day will take place on Wednesday, 16 March 2011 from 11.00am to 3.00pm with light refreshments available.

Please reserve your place by Wednesday, 9 March 2011.

For more information or to confirm your attendance, contact Jill Rutland or Betty O'Callaghan, Room B6, Sessions House, County Hall, Maidstone, ME14 1XQ, telephone 01622 694924 / 01622 221845, email [eck-pct.kmpho-library@nhs.net](mailto:eck-pct.kmpho-library@nhs.net) or visit the website: [www.kmpho.nhs.uk/library-andknowledge-services/](http://www.kmpho.nhs.uk/library-andknowledge-services/)

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## **12. Raising our Sights – launch**

### ***Information: Event – 25 March 2011***

A number of free places are available for people with learning disabilities, family carers and supporters to attend this event on Friday, 25 March 2011 at Barcelo Oxford Hotel, Oxford.

Jim Mansell's report describes what is required to offer the best support for people with profound, intellectual and multiple disabilities as well as making recommendations for local

authorities and providers. By the time of this conference the Government's response to the 'Raising our Sights' recommendations should be available. This will be an early opportunity to reflect on the recommendations and responses and to identify practical ways to develop the best support possible.

For more information contact the British Institute of Learning Disabilities, Campion House, Green Street, Kidderminster, Worcestershire, DY10 1JL, telephone 01562 723029, email enquiries@bild.org.uk or visit the website: www.bild.org.uk/events

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## Consultations – have your say

### 1. Community Health Carers Strategy Consultation

**Action: Consultation – respond by 28 February 2011**

Eastern and Coastal Kent Community Health NHS Trust have spent the last few months talking to carers and carer's organisations before they started to write the draft Carers Involvement Strategy.

They used both feedback from carers organisations and the Department of Health's 'Recognising, Valuing and Supporting: Next Steps for the Carers Strategy' published on 25 November 2010.

You can see a copy of the strategy at:

[www.thekentlink.co.uk/assets/files/Publications/825a\\_ECKCH\\_Carers\\_Strategy.pdf](http://www.thekentlink.co.uk/assets/files/Publications/825a_ECKCH_Carers_Strategy.pdf)

They would appreciate your response by Monday, 28 February 2011.

Please send your comments or, if you require any further information, contact Karen Edmunds, Eastern and Coastal Kent Community Health NHS Trust, Trinity House, 110 - 120 Upper Pemberton, Eureka Park, Ashford, TN25 4AZ, telephone 01233 667816, email Karen.Edmunds@eastcoastkent.nhs.uk or visit the website: [www.eckcommunityservices.nhs.uk](http://www.eckcommunityservices.nhs.uk)

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### 2. Pharmacy application – Ashford

**Action: Consultation – respond by 25 February 2011**

Views are invited on a preliminary application to open a new pharmacy at Mill Court, Ashford.

Copies of the plans are available from Becky Barraclough, email [rebecca@kentlink.org](mailto:rebecca@kentlink.org) or telephone 07976 596797 / 01303 297050.

The consultation ends on Friday, 25 February 2011.

To give your comments or for more information, contact Debra Bell, Pharmacy Contracts Officer, Kent Primary Care Agency, 11 Station Road, Maidstone, ME14 1QH, email [Debbie.bell1@nhs.net](mailto:Debbie.bell1@nhs.net) or telephone 01622 655148.

### **3. Pharmacy application – Hawkinge**

**Action: Consultation – respond by 14 March 2011**

Views are invited on a preliminary application to open a new pharmacy within the vicinity of Haven Drive, Hawkinge (exact location to be given if successful).

Copies of the plans are available from Becky Barraclough, email [rebecca@kentlink.org](mailto:rebecca@kentlink.org) or telephone 07976 596797 / 01303 297050.

The consultation ends on Monday, 14 March 2011.

To give your comments or for more information, contact Debra Bell, Pharmacy Contracts Officer, Kent Primary Care Agency, 11 Station Road, Maidstone, ME14 1QH, email [Debbie.bell1@nhs.net](mailto:Debbie.bell1@nhs.net) or telephone 01622 655148.

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## **Expenses**

*Please note that in accordance with the LINK's Governance, expenses are not reimbursable for attendance at events shown in this publication.*

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## **Contact Information**

**The Kent LINK may be contacted via the Host Organisation as below:**

KMN, Unit 24 Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH

Tel: 01303 297050

Email: [info@kentlink.org](mailto:info@kentlink.org)

Office Hours: Monday – Friday 8.30am – 4.00pm

(Answerphone available out of hours)