



News

1. Jack Shulman

It is with great sadness that we report the recent death of Jack Shulman. Jack was a member of the Governors' Group on the Kent LINK and a former member of the Medway Maritime Hospital Patient and Public Involvement Forum and before that a member of the Medway Community Health Council. A memorial service is being held at 1.30pm on Saturday, 7 November 2009 at the Friends Meeting House, Union Street Maidstone. If you wish to attend, please let Hazel Bishop know on 01233 621407.

2. What's going on within the LINK?

STOP PRESS STOP PRESS

LINK Governors' Group to be re-convened

The term of office of the first Governors of the LINK came to an end on 30 September 2009. A selection process was initiated before that date and it was expected that the new Governors' Group would be in place early in October 2009.

A total of 31 LINK participants (including existing Governors) expressed an interest in becoming a LINK Governor and seven participants attended a Selection Event on 25 September 2009. There are 14 places on the Governors' Group and the Selection Panel agreed that they needed to hold a further event to consider more candidates. To be fair to all, they deferred any decision until the selection events were concluded.

In the circumstances a further Selection Event is being held on 31 October 2009 - a Saturday to allow for people who are not able to attend a daytime week day event to take part. This is the earliest date that the Selection Panel can be re-convened.

The result of this delay is that the LINK would not have any Governors in the interim period.

During their meeting on 8 October 2009 members of the LINK Priorities Panel expressed their wish that the out-going Governors continue until the appointment of the new Governors' Group.

Out-going Governors are being asked if they are willing to continue in this interim period so that any issues referred by the Priorities Panel can be considered and, importantly, that the participants who have now completed their appointment process to become Authorised Visitors can be authorised by the Chair of the Governors' Group.

i) A date for your diary!

Shepway will be the location for the LINK's next quarterly event. It will be held between



5.00pm and 8.00pm on Tuesday, 10 November 2009 (venue to be confirmed).

Between 5.00pm and 6.00pm there will be an information market place where LINK participants can get information about local services and the main event will be held between 6.00pm and 8.00pm. This will be an opportunity for LINK participants to raise and debate issues of interest in relation to Kent's health and social care services. The 'Big Care' debate will be one of the main items for discussion. LINK participants have already raised concerns about the likely impact of new legislation proposed in the Green Paper, 'Shaping the Future of Care Together'. Major concerns seem to be around the likely impact on benefits such as Attendance Allowance and Disability Allowance. The Green Paper consultation ends on 13 November 2009 and this will be an opportunity to contribute to the LINK's submission.

ii) LINK projects

1. Hygiene and cleanliness - information is currently being sought on NHS trusts' policies and protocols for ensuring that care is provided in a safe environment. Quotes are also being sought for testing kits to be used by LINK visitors when carrying out their visits as part of this project.
2. Transforming community services in East Kent – project completed. See report at Item iii below.
3. Developing an older person's strategy: review of day care centre services – the first stage of the review of day centres in West Kent is now complete and the report has been published – see item iii) below. The second stage of the project will involve a mystery shopper type exercise to gain an outsiders perspective of day care centre services. The third and final stage of this project will attempt to survey those prospective users of day care centre services who may be eligible to use such services but, for whatever reason, are currently not availing themselves of those services.
4. Transport to hospitals – LINK participants, with this Bulletin, are being invited to get involved with this project (see separate communication) and to help form a project group to take the work forward. Transport systems and possible solutions are complex and a number of which other organisations have an interest in. The first stage of this work is not to muddy the waters any further, but to find out who is doing what and see what role, if any, the LINK can perform to contribute to this work.
5. Stroke service in Kent – like the transport project, LINK participants with an interest in seeing an improvement in stroke services across the county are being sent an invitation with this Bulletin to come forward if they wish to contribute to the LINK's project on these services.



6. Contributing to user involvement in the community and voluntary sector in East Kent: a competition – this project has now been completed. See article below.

iii) LINK reports published

LINK reports which have been published during the past month include:

- 'A User's Perspective of Day Centres in West Kent: Report on Age Concern Focus Groups, July / August 2009'
- 'Transforming Community Services in East Kent, August 2009'

Both documents can be found on the LINK's website at:
www.thekentlink.co.uk/index.php?q=22

If you would like a hard copy of either report, contact Becky by email becky@kmn-ltd.co.uk or telephone 01303 297050.

Copies are also in the process of being placed in libraries throughout Kent.

iv) Priorities Panel

The Kent LINK Priorities Panel has approved actions relating to issues brought to the LINK, as follows:

- Perceived shortcomings in pain control services in Kent
- Plans to improve the treatment of patients suffering a heart attack or stroke in West Kent
- Perceived shortcomings in physiotherapy and occupational services
- Impact of population growth on services in Edenbridge
- Planning mental health services in West Kent
- Improving audiology services
- To find out how the NHS in Kent is using money allocated for carers
- Whether the NHS is targeting minority groups at risk of cardiovascular disease and mental illness
- Financial abuse of self funders and other vulnerable adults.

Further information about these items can be viewed on the work programme which is updated monthly to reflect decisions / actions being taken by the Priorities Panel and projects that are being overseen by the Governors' Group of the LINK. The Priorities Panel met again on the 8 October 2009 to consider another range of issues brought to the LINK by its participants. These included:

- Diabetes services in the Maidstone area
- Access issues at Gravesend Community Hospital
- Restorative justice in prison.

v) Project Worker for the LINK – anyone interested?

The Governors' Group of the LINK has approved the employment of a Project Worker to assist the LINK deliver on its ever burgeoning work programme.



The position is on a short term contract until 31 March 2010, and is to be remunerated at a rate, pro rata, equating to £24,000 per annum based on a 35 hour working week.

For further information email info@kmn-ltd.co.uk or telephone 01303 297050.

vi) *Governors' Group Selection Event*

A second event is being held for LINK participants interested in becoming part of the LINK Governors' Group – this will be held on Saturday, 31 October 2009. After this event we will publish the names of members of the newly constituted Group.

vii) *LINK Authorised Visitors*

LINK visitors attended the second in a series of training events on 30 September 2009. This was the penultimate stage in the process of authorising individual LINK participants to carry out visiting activities as part of a LINK project. The final process of the procedure for appointing 'Authorised' LINK visitors will be the Chair of the Governors' Group checking and signing off the necessary documentation, ie checking references, Criminal Records Bureau (CRB) checks and Prevention of Vulnerable Adults (POVA) checks and also checking that the individuals concerned have undergone appropriate training.

vii) *LINK exhibits at AGMs*

It is that time of year when NHS trusts hold their AGMs and present their Annual Reports. The LINK and its participants have variously attended these events and, specifically, the LINK has exhibited at the Primary Care Trusts' AGMs in East and West Kent. In East Kent Brenda O'Neill gave a presentation on the LINK. These have been valuable opportunities to meet with NHS staff and with the various individuals and organisations that attend these gatherings.

3. Prizes awarded to voluntary groups

The Kent LINK combined with the NHS in East Kent to run a competition for community / voluntary sector groups to recognise their work with people in the last year to improve health or social care services.

There were no losers in this competition. All entrants were acknowledged but there were only 10 prizes that could be awarded.

The Awards ceremony took place at NHS Eastern and Coastal Kent's AGM on 30 September 2009, held in the Canterbury Cricket Ground.

On the night certificates and cheques were awarded to 10 organisations:

- CASE Kent
- The Dover Detainee Visitor Group
- East Kent Strokes



- Epilepsy HERE
- Hi Kent
- Kent Farmline
- Kent Youth
- The National Autistic Society – Thanet Branch
- Sheppey MS Society
- The Tuesday Club.

In addition, two individuals were awarded certificates in recognition of their personal work:

- Shirley Lloyd, Buddy for Lymphoma Association
- Jenny Millns, MCCH Aspirations.

Congratulations to all who entered and look out for the competition next year!

For more information contact Brenda O'Neill by email brenda@kmn-ltd.co.uk or telephone 01303 297050.

4. LINK - making a difference

Kent LINK has submitted to the NHS its independent report on Community Services in East Kent. The report follows a period of consultations with local people in the area and puts in writing their issues and concerns about current services and sets out their vision for the future. The consultation, which involved a series of workshops, an online survey and questionnaires, took place in August and engaged nearly 300 people from across East Kent. The report will directly influence the brand new Community Services Strategy currently being drafted by NHS Eastern and Coastal Kent which will be launched at the end of October 2009.

The report is available in hard copy from Kent & Medway Networks or via the website: http://www.thekentlink.co.uk/assets/files/Publications/Final_Report_Community_Services.pdf

For further information contact Louise Murrell, LINK Development Worker – East Kent, Kent LINK, Unit 24, Folkestone Enterprise Centre, Shearway Business Park, Shearway Road, Folkestone, CT19 4RH, email louise@kentlink.org or telephone 07976 596797.

5. Full business case indicates lack of financial viability for Ashford's King's Avenue development

The redevelopment of the former Ashford Hospital site at King's Avenue is not going ahead. This is the recommendation of the Project Board as, in their opinion, it does not represent value for money.



Amanda Harrison, Director of Assurance and Strategic Development said: "I would like to stress that NHS Eastern and Coastal Kent is committed to improving services in Ashford based on the health needs of the local population now and in the future. Progress has already been made in these areas and now more services are delivered in GP surgeries and community settings than a year ago. This is good news for patients but has had an impact on our (ability) to ensure that the full business case for King's Avenue represents value for money and can be delivered without incurring significant additional costs".

For further information contact Grant Fisher, NHS Eastern and Coastal Kent, Brook House, John Wilson Business Park, Reeves Way, Chesterfield, Whitstable, CT5 3DD or telephone 01227 791160.

6. **Clanricarde Medical Centre - Tunbridge Wells GP practice moving to state-of-the-art premises**

The Clanricarde Medical Centre has announced that it will be moving from its current location at Clanricarde Road, Tunbridge Wells, to a newly refurbished facility at Abbey Court in St. John's Road. The move will take place during the Spring 2010.

Clanricarde Medical Centre at Abbey Court will be fully accessible and equitable, allowing patients with mobility or other disabilities to see their doctor in the doctor's own consulting space. Unlike the current surgery, there are lifts available and there will be ample patient parking on the new site.

NHS West Kent has also recognised Clanricarde's contribution to the post graduate training of GP Registrars by funding additional consulting space. This will allow the practice to increase the number of placements available providing high quality training to the doctors whilst giving patients the opportunity for longer than normal appointments with the GP Registrars.

NHS West Kent has confirmed the inclusion of district nurses into the Clanricarde team.

The partners at Clanricarde realise a move to new premises may cause a degree of uncertainty for some patients. Clanricarde Medical Centre and NHS West Kent want to reassure patients that these concerns are recognised but would like to point out the considerable benefits now and in the future.

For further information contact Matthew Willis, Head of Press, NHS West Kent by email Matt.Willis@wkpct.nhs.uk or telephone 01732 375270.

7. **Revamped X-ray facility opens at Edenbridge**

Patients in West Kent will benefit from a new state-of-the-art X-ray facility at the



Edenbridge and District War Memorial Hospital.

The facility was unveiled by Mark Sheppard, Managing Director of West Kent Community Health, at an official opening on 14 September 2009.

The modern equipment is linked electronically to Kent and Sussex Hospital, so consultants can have immediate electronic access to patients' X-rays. Previously, patients who visited the hospital for an X-ray had to wait for the film to be sent by post for inspection by a consultant.

NHS West Kent funded the new equipment which cost £336,000. The upgrade also includes a podiatry facility, audiology booth and minor procedure facilities in a new clinic room.

The X-ray department opening hours are:

- Monday / Tuesday 9.00am – 3.00pm
- Wednesday / Friday 9.00am – 2.00pm
- Thursday 9.00am – 12.00noon

For further information contact Samantha Colyer, NHS West Kent, by email Samantha.colyer@wkpct.nhs.uk or telephone 01732 375200.

8. Specialist paramedics for East Kent

A new team of specialist paramedics are on their way to East Kent to treat critically ill or injured patients.

On 21 September 2009 South East Coast Ambulance Service NHS Trust (SECAmb) and NHS Eastern and Coastal Kent launched a new team of Critical Care Paramedics (CCPs) at the William Harvey Hospital, Ashford.

CCPs are experienced paramedics who have undergone further university training, allowing them to provide a much wider range of care and treatment to critically ill and injured patients.

SECAmb was one of the first ambulance trusts in the country to introduce CCPs.

They will respond by land or air ambulance and are specially trained to attend the most critical 999 emergencies including serious road traffic collisions or assaults such as stabbings.

In addition to treating patients suffering from trauma, the CCPs will also attend patients suffering from serious life-threatening medical conditions such as stroke, heart attacks, cardiac arrests and obstetric and paediatric emergencies.



Working around the clock, in partnership with local acute hospitals and air ambulance services, the CCPs will help save lives and prevent long-term disability.

There will be six CCPs working in Eastern and Coastal Kent, joining the 12 already operating in West Sussex. It is hoped there will be more than 90 CCPs deployed on the ground and in the air across Kent, Surrey and Sussex by 2012.

For more information contact Liz Spiers, Media Relations Manager, South East Coast Ambulance Service, Kent Office, Heath Road, Coxheath, Maidstone, ME17 4BG, email liz.spiers@secamb.nhs.uk or telephone 01622 740331 or 07901 554250.

9. NHS West Kent celebrates success and plans for the future

NHS West Kent hosted a successful 2009 Annual General Meeting on the 24 September 2009 at Gravesham Civic Centre.

The meeting was an opportunity to present to the public the Primary Care Trust's (PCT) successes over the past year and how they plan to realise their ambitions – especially in the light of the current recession.

Chief Executive, Steve Phoenix, reported how, in the last year, there had been great strides made in tackling health care associated infections, improved dementia services and how they have helped to give people with learning disabilities their own homes.

Finance Director, Rod Smith, indicated how the PCT had spent its money in 2008 - 2009 to provide these improvements whilst remaining in financial balance, and how the PCT intends to make further improvements whilst staying within its means.

Finally, the Directors of Nursing, Public Health and Medicine set out achievements that had transformed stroke care, tackled Swine Flu and made the process for deciding individual funding requests for treatment much fairer and more transparent.

For further information contact Matt Willis, Head of Press and PR, NHS West Kent by email Matt.willis@wkpct.nhs.uk or telephone 01732 375270.

10. Patient experience group for Swale

Dr C Ramu, a single-handed doctor in Sittingbourne, would like to introduce a Patient Experience Group to help improve the services offered at the Milton Surgery. Patients of the surgery who are interested in getting involved with the practice will be asked to attend an informal meeting, perhaps every other month. Terms of reference for this group will be established. An invitation placed in the surgery has had little response to date, but the Practice Manager is keen to involve patients in developing the service.



For further information please contact the Practice Manager, The Milton Surgery, 95 High Street, Milton Regis, Sittingbourne, ME10 2AR or telephone 01795 439097.

11. Supporting carers

NHS West Kent has been successful in becoming one of 25 national demonstrator sites as part of the £16million programme for breaks, health checks and better support for carers. It is looking specifically at better NHS support for carers. The programme, announced by Care Services Minister, Phil Hope, in July, will run from October 2009. The West Kent project will comprise six carers' support workers, working in and with primary care, the acute hospitals and the voluntary sector.

Carers themselves will be involved at every stage of the project to ensure it delivers what they need, and to work closely with the NHS and expert partners in developing and delivering successful support packages.

For more information contact Emma Cain, NHS West Kent, Wharf House, Medway Wharf Road, Tonbridge, TN9 1RE, email Emma.cain@wkpct.nhs.uk or telephone 01732 375287.

12. Kent Neurology Group

The third meeting of this group was held at Churchill Square, Kingshill, West Malling on 5 October 2009. Their purpose was to consider the formation of an affiliated branch of the Neurological Alliance. Those attending were anxious to widen the net as far as possible to include all groups representing people with any neurological condition before the next meeting in November. Leaders of interested groups who want to join the alliance are requested to contact Roger or Monica Kendall by email herebay@aol.com or telephone 01227 360207.

13. HPV vaccine

Recently a 14 year old girl was taken ill shortly after receiving the HPV vaccine and later died.

Professor Salisbury, Director of Immunisation, advised that stocks of Cervarix vaccine from the batch in question had to be quarantined as a precautionary measure.

Public Health Minister, Gillian Merron, said: "Evidence from the coroner is absolutely clear that the vaccine did not cause Natalie's death. I strongly urge all girls to protect themselves against cervical cancer and have the vaccine when they are offered it. The HPV vaccine has an excellent safety record and will save the lives of around 400 girls every year."



For more information visit the following link:

http://www.dh.gov.uk/prod_consum_dh/groups/dh_digitalassets/@dh/@en/documents/digitalasset/dh_106137.pdf

Events

Please note that in accordance with the LINK's Governance, expenses are not reimbursable for attendance at the events shown below.

1. The Big Care Debate

The Government's new Green Paper 'Shaping the Future of Care Together' sets out a vision for a National Care Service for all adults in England; a service that is fair, simple and affordable for everyone underpinned by national rights and entitlements and personalised to individual needs. The paper asks for your views on some difficult choices that need to be taken to make for this vision a reality. Two events are planned at which the issues raised in the Green Paper will be discussed in detail. These are being organised by the Department of Health and Ministers, Department of Health officials and other key stakeholders will be on hand to debate the issues raised by Green Paper.

The events are being held at

- Brighton Tuesday, 3 November 2009 from 12.30pm to 4.30pm
- London Wednesday, 4 November 2009 from 12:30pm to 4.30pm

To book your place visit:

www.coievents.co.uk/careandsupport

For more information contact The Care and Support Team by telephone on 0207 261 8400 or visit the website:

www.careandsupport.direct.gov.uk

2. Asperger Syndrome – A Better Future – delivering the best care and support from diagnosis onwards – conference to be held on Tuesday, 24 November 2009 in Central London

The National Adult Autism Strategy, due at the end of this year, will hold local authorities legally responsible for providing support for autistic adults.

This Brookdale Care Conference organised by Community Care, will showcase best practice and examples on how professionals are overcoming the challenges of providing high quality support for people of all ages with Asperger Syndrome.



The prevalence of Autism is rising. Autism is now estimated to affect more than half a million people in the UK today; about 133,500 of them are under 18 (National Autism Society).

Children and adult transition teams need to provide appropriate support at the right time to ensure a better life for people with an Asperger Syndrome.

For more information contact Community Care at updates@email.communitycare.co.uk or Events Producer Penny Macoustra by email ebookings@lexisnexis.co.uk or telephone 0208 652 4869.

3. Kent celebrates Black History Month

To celebrate the contribution of Kent's Black and Minority Ethnic (BME) communities, 31 events are being held across the County. Kent residents are encouraged to join in this diverse programme which is being coordinated by Kent County Council working in partnership with local cultural and religious groups, together with District Councils, Kent Police and the business community. There is something for everyone. Events include: concerts, exhibitions, storytelling, workshops, open days, a festival day in Sittingbourne, and the BME Achievement Awards.

To nominate someone for the BME Achievement Awards, visit the website: www.kent.gov.uk/bmeawards

The award ceremony takes place on 30 October 2009, so you will need to get your nominations in as soon as possible!

For a full programme contact Kent County Council, County Hall, Maidstone, ME14 1XQ or telephone 08458 247247.

Full details are available at: <http://www.kent.gov.uk/news/oct08-black-history-month.htm>

4. 'HOUSE' Tunbridge Wells – Shop venue: 4 Camden Road, Tunbridge Wells – Opening Saturday 10 October to Saturday 31 October 2009 Opening times: Monday – Friday 12.00noon - 8.00pm and Saturdays 12.00noon - 6.00pm

T2010 Target 50: is a campaign for young people to promote public health messages on smoking, alcohol, drug misuse and sexual health and Chlamydia screening.

'House' is a series of temporary shops in 12 town centres, using 'House' branding to attract young people.



House provides an environment designed by young people that is conducive to promoting public health messages and service delivery in a way that young people would want to access this information.

The campaign is being delivered in conjunction with a number of other local initiatives to reduce alcohol related crime, reduce teenage pregnancies and reduce smoking and drug use and impacts significantly to a range of Kent Agreement targets.

The shops are hugely popular with young people with average attendances of over 50 young people per day. Many of those who attend are young people who are not currently known to services. Participants will be asked to complete an evaluation form to assist with improving this service.

The next venue will be Canterbury.

For further information contact Debbie Smith, Policy Manager, KCC Public Health on 01622 696176 or visit the website:
www.kenthouseparty.com

5. BME Concern in celebration of Black History Month presents: Celebrating Diversity in the 21st Century – 20 October 2009

Woodville Halls, Windmill Street, Gravesend, DA12 1AU from 10.00am – 2.00pm
Colin Jackson, the former World Champion and current world record holder at the 110m hurdles, will be the main speaker at Youth Motivation Day - a half-day Black History Celebration aimed at getting young adults involved in the London 2012 Olympics and Paralympic Games.

Other events in Black History Month:

To help achieve their objectives of promoting diversity and encourage community cohesion amongst the youth, BME Concern will be offering workshops in Primary Schools in Gravesham on African Drumming and Dancing, African Storytelling 'Tales by Moonlight' and African Tie Dye.

For more information contact Anne Phillips, BME Concern, email Bmeconcern1@gmail.com or telephone 07983 473855.

6. Epilepsy research fundraising

Epilepsy HERE will be holding Christmas card selling events to raise money for organisations that carry out research into Epilepsy. They are:

- National Society for Epilepsy
- Epilepsy Research UK
- Epilepsy Action.



The events will be held at:

- St Peter's Methodist Church Hall, St Peter's Street, Canterbury on Friday 30 and Saturday 31 October 2009
- St Nicholas Church at St Nicholas at Wade and United Reform Church Middle Wall at Whitstable on Saturday 31 October 2009.

If you cannot attend but wish to support this cause, telephone 01227 360207 at any reasonable hour.

Consultations

1. Consultation on recruitment and selection process for Primary Care Trust (PCT) chairs

The Appointments Commission (AC) has been commissioned by the Department of Health to deliver a project that would explore with stakeholders potential options for strengthening local involvement in the appointment of key NHS public appointments. The project has focused on options to increase involvement within the current recruitment and selection process for PCT chair appointments. The consultation period commences on Monday, 21 September 2009 and will last for four weeks, closing on Monday, 19 October 2009.

To request a full copy of the consultation brief contact: James Doughty, Policy Manager, Appointments Commission by email democraticengagement@appointments.org.uk or telephone 0113 394 7991.

2. Maidstone and Tunbridge Wells Borough Councils are reviewing mental health services

Councillors from Maidstone and Tunbridge Wells are spending the next few months reviewing mental health services across the two boroughs. Members will be addressing the wait for counselling, adequacy of talking therapies and the role played by the voluntary sector.

As part of this review, both councils are inviting patients to tell them what they really thought of their treatment. All experiences submitted will remain anonymous and will be used to construct a report that will be submitted to mental health care providers across both boroughs to help enhance services. The working group will be able to make recommendations and highlight issues to encourage providers to make improvements.

Contact the person below relevant to your area and let them know of your experiences – good and not so good!



- Maidstone Borough Council - Louise Smith, Maidstone House, King Street, Maidstone, ME15 6JQ, email louisesmith@maidstone.gov.uk or telephone 01622 602524.
- Tunbridge Wells Borough Council - Kat Hicks, Town Hall, Mount Pleasant Road, Tunbridge Wells, TN1 1RS, email kat.hicks@tunbridgewells.gov.uk or telephone 01892 554085.

For more information visit the website:

<http://www2.tunbridgewells.gov.uk/Default.aspx?page=2789>

3. New Pharmacy for Deal

Apotek Ltd has submitted an application to set up a new pharmacy in the vicinity of Pilots Avenue and Davis Avenue in Deal. Comments are invited on the application by Friday, 16 October 2009.

Further information about the application and the comments process are available from Debra Bell, Pharmacy Contracts Officer, Kent Primary Care Agency, 11 Station Road, Maidstone, ME14 1QH, email Debbie.bell@kpca.nhs.org or telephone 01622 655036.

4. Do you live with a long term condition?

NHS West Kent is conducting a review of services to identify how well they support people to manage their own conditions. Your experience is a valuable way for them to do this and they would like to hear from you. This would involve you meeting with someone which would take about half an hour of your time. They could either come to you or meet at a venue convenient to you.

If you are interested in taking part, contact Emma Cain, NHS West Kent, Wharf House, Medway Wharf Road, Tonbridge, TN9 1RE, email emma.cain@wkpct.nhs.uk or telephone 01732 375287.

5. Single Equalities Scheme consultation

NHS West Kent is building on work which started in June 2008 by holding a formal consultation for its Single Equality Scheme (SES) which ends on 4 December 2009. This scheme will bring together their actions with regards to six equality strands: race, gender, sexual orientation, age, disability, religion or belief. The approach will ensure NHS West Kent meets the statutory and legal duties in the scheme. Opportunities to get involved will be available on-line and via targeted and locality based stakeholder events and a range of networks and organisations will be contacted over this period.

For more information, contact Adam Lott, Head of Equality & Human Rights, NHS West Kent, Wharf House, Medway Wharf Road, Tonbridge, TN9 1RE, telephone



01732 376092, email Adam.lott@wkpct.nhs.uk or visit the website:
http://www.westkentpct.nhs.uk/Share_your_point_of_view/Live_consultations/index.html

6. Department of Health seeks views on health and wellbeing

The Department of Health is preparing a guide for the local NHS to develop health and wellbeing services. They are looking more closely at how primary care can contribute to preventing ill-health and improving health and wellbeing. In particular, they want to identify high impact, affordable interventions that will help them develop practical tools for those who plan and purchase services on your behalf. They would really value your input into this process. An on-line survey is available at the following link:

http://www.surveymonkey.com/s.aspx?sm=zh3FAG1nbh91b0cntIH9Jg_3d_3d

If you run out of space to respond or have any supporting documents / links you wish to send to them, please email pccsteam@dh.gsi.gov.uk

For further information contact the Department of Health, Richmond House, 79 Whitehall, London, SW1A 2NS, email pccsteam@dh.gsi.gov.uk or telephone 0207 210 4850.

Contact Information

The Kent LINK may be contacted via the Host Organisation as below:

KMN, Unit 24 Folkestone Enterprise Centre, Shearway Road, Folkestone, CT19 4RH.

Tel: 01303 297050

Email: info@kmn-ltd.co.uk

Office Hours: Monday – Friday 8.30am - 4.00pm (Answerphone available out of hours)